



Regional Metropolitan Transit Authority of Omaha

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Metro Transit Advisory Committee

December 11, 2024

6:30 p.m.

**This meeting is open to the public*

Location: Metro Administrative Offices - Board room

2222 Cuming Street, Omaha, NE 68102

Please enter through the front lobby doors, facing Cuming Street at the top of the ramp

Digital:

Join Zoom Meeting

<https://us06web.zoom.us/j/81362662191>

Meeting ID: 813 6266 2191

Attendees:

TAC Members: Clarice Dombeck, Clyde Anderson, Isabelle Dunning-Ward, Tamara Dwyer, Cedric Ludlow, David Baker, Alex Mendoza, Joey Yamada (online)

Members of the public: Leah Keator, Brian Neely, Gab Rima, Kasia (online), Sakura Yodogawa-Campbell (online)

Staff Facilitators: Bridget Battafarano, Nicole Ebat

Opening: Public comment period (Limit to ten minutes total, please)

1. Introductions
2. Clyde: A neighbor reported that the bus sign 2549 on 72nd between Webster and Cass Streets has been gone since a light pole went down in the summer storm. Because the walk to the next stop is long, students going to that school cross 72nd between stop lights and it is very dangerous. Can we get it replaced?
 - a. Staff: That particular stop is on a list of tasks that got delayed when there was a leadership transition.

Approval of previous meeting minutes

Approve: Clarice; Second: Clyde

New Business:

1. Paratransit appeals – None
2. Metro updates and upcoming events
 - a. Microtransit Update: We learned we don't need to have details about zones, name of program, payment methods, etc. before the board can decide to approve the contractor. Therefore, public engagement will wait until the second week in January; it should be a better opportunity to engage the public after the holiday rush. Metro will publish public meeting dates, times, locations on our website and social media when we have them confirmed.
 - i. Clarice: Is there a specific goal for public engagement?
 - ii. Staff: Getting name suggestions, input on zones. Largely, these first meetings will be educational. It is a pilot, so we can take feedback and recommend adjustments.
 - b. We handed out mugs, had 3 symphony wind instruments on ORBT, and made a fun video (see social media accounts) to celebrate the 2 million rides on ORBT since it launched.
 - c. Christmas in the Village: We hosted an educational table amongst other organizations and holiday festivities. 146 people stopped at the table.
 - d. Service interruption trends: As clarification from November, we've seen an uptick in service interruptions due to lack of drivers and this is largely people using "use it or lose it" sick and vacation time. They can get it paid out or take it off and many are taking the time off.
3. Chair, Vice Chair Elections
 - a. Chair: Cedric Ludlow
 - b. Vice Chair: Clyde Anderson
4. Committee report on public feedback
 - a. In construction zones, it would be very helpful to have signage on the bus stops that aren't being served as well as noted in MyRide
 - i. Metro does have stickers that should be going up on each sign for stops that aren't being served. If you see any that are not labeled, please email or send in an online form so we can get out there and label them
 - b. Kasia: How does MOBY work if I don't live in the service area?
 - i. MOBY serves within $\frac{3}{4}$ of a mile of scheduled bus routes. Riders can get approved for MOBY service without living in that area, they just have to get to that area in order to be picked up.
5. Discuss communication with board

- a. Clyde: Attended the November meeting. The board reviewed Lauren Cencic's performance as CEO and determined that she should continue her position and was approved for a raise. This kind of review of the CEO happens every 3 years.

Next meeting:

- January 8, 6:30 p.m. at Metro administrative offices

For questions, please contact Bridget Battafarano at 402-341-7560 ext. 2560