

The September Metro Board Meeting will be held simultaneously in person and online using Zoom. The public is invited to attend. In consideration of everyone's time and in respect of those presenting, any online connection that is deemed to be causing a disruption may be removed from the meeting.

Metro Transit is inviting you to a scheduled Zoom meeting.

Topic: Metro Transit September 2024 Board Meeting
Time: Sep 24, 2024, 08:30 AM Central Time (US and Canada)

Join Zoom Meeting

<https://us06web.zoom.us/j/86941369383?pwd=lzxGiGJjMaA25DEuQHcS431YedQcvU.1>

Meeting ID: 869 4136 9383

Passcode: 3417560

One tap mobile

+16694449171,,86941369383# US

+16699006833,,86941369383# US (San Jose)

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AGENDA

**REGULAR BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
September 24, 2024
9:15 a.m.**

Metro connects people, places, and opportunities through quality transit services.

1. Call to Order: Notice of the Regular Meeting was published in the Omaha Daily Record on September 18, 2024.
2. Approval of Minutes of Previous Meeting:
 - a. Regular Meeting: August 22, 2024
3. General Public Comment Period
This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda for a maximum of 2 minutes.
4. Administrative Report (L. Cencic)
5. Administrative Reports:
 - a. Administration/Human Resources (D. Grant)
 - b. Programs/Operation (K. Pendland)
 - c. Communications (N. Ebat)
6. Resolution: 2024-24 Request Approval of the 2025 Tax Levy (W. Clingman)
7. Resolution: 2024-25 Request Approval of the Proposed 2025 Annual Budget (W. Clingman)
8. Resolution: 2024-26 Request Approval of Amended Standing Purchase Orders – Fiscal Year 2024 (W. Clingman)
9. Resolution: 2024-27 Request Approval of Fuel Contract (L. Cencic)
10. Resolution: 2024-28 Request Approval of A Change Order for Engine Overhaul Contract (L. Del Rio Lopez)
11. Resolution: 2024-29 Request Approval to Award Snow and Ice Management Services Contract (L. Del Rio Lopez)
12. Board Chair Report (D. Lawse)
13. Date, Time, and Place of Next Regular Board Meeting
Thursday, October 24, 2024, at 8:30 a.m.
Authority's Administrative Building
14. Adjournment

Tentative Resolutions
CEO Contract Extension

AGENDA
REGULAR BOARD MEETING
REGIONAL METROPOLITAN TRANSIT AUTHORITY OF OMAHA
2222 Cuming Street
Omaha, Nebraska, 68102
August 22, 2024
8:30 a.m.

MINUTES

The Regional Metropolitan Transit Authority of Omaha Board met on Thursday, August 22, 2024, at 8:30 a.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually. Notice was published in the Omaha Daily Record on August 16, 2024, and a revision of the Notice of the Regular Meeting was published on August 21, 2024, in advance of the meeting. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room and the Agenda is published on the display in the facility lobby. The following persons were in attendance at the meeting:

Authority Board:

Mr. Daniel Lawse, Chair
Mr. Othello Meadows, Vice Chair
Mr. Jay Lund (Absent)
Ms. Amy Haase
Ms. Julia Plucker (Absent)

Authority Staff:

L. Cencic, CEO/Executive Director
K. Pendland, Interim Deputy Executive Officer
D. Grant, Human Capital, and Talent Development Director
E. Simpson, Legal Director (Virtually)
W. Clingman, Finance Director (Virtually)
J. Willoughby, Senior Project Manager (Absent)
R. Sherping, Safety Director (Virtually)
A. Johnson, Civil Rights & Inclusion Director (Virtually)
J. Beverage, Maintenance Director (Virtually)
N. Ebat, Sr. Manager of Communications & Community Relations
S. Perry, Executive Administrator & Board Secretary

Others Present:

Other Metro staff
Members of the public

Metro connects people, places, and opportunities through quality transit services.

Agenda Item #1 Call to Order at 8:30 am

The Notice of the Regular Meeting was published in the Omaha Daily Record on August 16, 2024, and a revision of the Notice of the Regular Meeting was published on August 21, 2024. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room and the Agenda is published on the display in the facility lobby.

Agenda Item #2 Approval of Minutes of Previous Meeting

The first item of business is the approval of minutes from the previous meeting.

- a. Regular Meeting: July 25, 2024

Motioned by Haase; Seconded by Meadows

ROLL CALL:

UNANIMOUS (LUND ABSENT, PLUCKER ABSENT), MOTION CARRIES

Agenda Item #3 General Public Comment Period

This is an opportunity for members of the audience to be heard regarding topics related to the Regional Metropolitan Transit Authority of Omaha, not on the agenda for a maximum of 2 minutes.

One audience member approached the podium to speak. She did not turn on her microphone therefore her name and address were not put on record.

The customer wanted the opportunity to be heard regarding the ORBT end of lines and the process as it involves riding the bus to get to her home. She is retired and enjoys riding the bus where she needs to go. However, several times she has been asked to get off of the bus at the end of the line. She boards the ORBT going eastbound but must ride it westbound to get home. She does not make a completed loop of the route and questions why she is not allowed to reboard the bus for the rest of the way home. She is willing to pay again but the driver has told her she can't swipe her card more than once. She has called Customer Service several times and has stopped catching the bus to the 8th Street stop. Customer Service did read the guidelines and it indicates at the end of the line she has to depart the bus but can get back on once it resumes. The drivers have never told her this information.

The Board appreciated her sharing her feedback and they recognized some inconsistencies but also appreciated her sharing what she likes about riding the Metro. Ms. Cencic indicated she will have staff reach out to her and will ensure that there is clarification around the procedures and will provide re-training if needed.

Agenda Item #4 Administrative Report

(L. Cencic)

Ms. Cencic opened her report up with ridership numbers for July. In July, Metro carried 248,739, more than 12,000 rides over last year. From January to July, Metro carried 1.8 million rides in 2024, compared to 1.7 million last year. Additionally, the K-12 Rides Free program is going strong so far carrying 1.17 million total rides since its inception. For July 2024, there were just over 33,000 K-12 Rides Free program rides.

Metro is working with Metropolitan Community College (MCC) to complete major upgrades to the South Omaha Transit Center. There have been drainage challenges that have caused some concrete issues that require replacement. MCC has worked to improve many of the challenges with repairing the embankment running down to the concourse. In accordance with our lease with MCC, Metro shares the responsibility to maintain, repair, or replace the concourse. The original lease with MCC was signed in 2005 and is set to expire in 2025. In order to use FTA funds to help with the repairs to replace the concrete, Metro has to demonstrate to FTA that we will be able to maintain

satisfactory continuing control over the federal investment. To this end, Metro will be working with MCC to renew the lease for the transit center prior to expending federal funds.

Metro is currently implementing its sustainability project, staff and visitors have experienced disruption due to the first phase which begins with fixing the drainage issues and resurfacing the parking lot. Parking spots are at a premium right now but the administration and visitors lot is still available for those coming to Metro's office for assistance. An electrical contractor is also in the building working on some upgrades including some panel displacements. Next week the fire suppression workers will be at Metro to begin their work.

Metro has been working with the Des Moines Area Regional Transit Authority (DART), a peer agency, learning and sharing knowledge on outreach, and planning. They also have some experience with Microtransit which was previously reported that Ms. Cencic is looking into as a potential solution here in Omaha. DART plans to visit Omaha as well as Metro visiting their agency to learn from one another.

This Friday, Metro leadership will be holding a workshop with the idea of working together as the senior leadership of Metro to become a more cohesive team and help to become better leaders to support the important work Metro does in connecting people places, and opportunities.

This afternoon, Metro will begin a new tradition of bringing back eight recent retirees to celebrate all their years of service here at Metro.

Safety Quarterly Trainings have finished with the bus operators addressing safety on the road and ensuring drivers are knowledgeable about the various pass programs including the most recent pass program with Creighton. The primary focus of the training was safety and reducing accidents.

Later in the agenda, a resolution regarding the fuel contract will be presented. It's noteworthy that fuel prices are favorable at the moment. Metro is considering going out for a future fuel contract that will cover February 2025 through August 2025. If that occurs, Metro will bring this new contract to the Board for full concurrence.

Lastly, Ms. Cencic closed by thanking staff for all of their hard work and reminding the Board, staff, and the public that Metro will be closed in observance of Labor Day on September 2nd and service will not operate that day.

Ms. Cencic concluded her report and opened up for questions from the Board.

The Board inquired about how the next phase of the parking project will impact staff parking and how this information is being communicated to staff to help them plan accordingly

Ms. Cencic informed the board that updates are being shared with staff, via emails and digital screens throughout the building. There will be enough parking, but the big push is making sure staff park within the lines of the parking spot to lessen the challenge. Paint lines are being refreshed and staff patrol the parking lot to make certain spaces are being used appropriately.

Agenda Item #5 Administrative Reports

Administration/Human Resources

(D. Grant)

Mr. Grant reported that six individuals started new roles at Metro. Of the six are four bus operators, one paratransit operator, and an HR Generalist. In addition to the new hires, HR has posted for a Mechanic Supervisor and a Project Manager.

Metro celebrated four paratransit and five bus operators' graduation yesterday. Metro welcomes them for being a part of the team and serving the community.

Six individuals will be honored for their time here at Metro by way of its first retirement celebration. We thank them for their years of service and want them to know how appreciated they were while with us.

Mr. Grant concluded his report and opened up for questions from the Board. There were none.

Programs/Operation

(K. Pendland)

Mr. Pendland informed the Board that on-time performance continues to improve. On average early departures were reduced by 2% in July and the numbers from August as of yesterday show an additional 5% reduction. If those numbers hold for the remainder of the month, it will represent a nearly 50% improvement from 16% to 8% since June. While the overall goal is to reduce this and maintain a level below 5%, the data is very encouraging.

Service interruptions are still a daily challenge. The maintenance team is working hard to reduce service interruptions due to vehicle availability and management is working with the union to provide additional incentives to mechanics for working additional hours. On service interruptions due to operator availability, Mr. Pendland had the opportunity to speak with the TWU union leadership earlier this week and both will be working together to identify the cause of this and will be investigating to find solutions. Mr. Pendland will be sharing their findings in the next Operations Committee meeting.

Mr. Pendland concluded his report and opened up for questions from the Board.

The Board asked what was driving behind the reduction from 16% to 8%.

Mr. Pendland responded that it is the new process and procedures in place to monitor on-time performance more closely.

Communications

(N. Ebat)

Ms. Ebat expounded more regarding the parking lot construction. Communications is working hard to encourage staff not to drive their cars in during construction to ease the burden of parking spots. They are pushing bike-share which Metro staff has access to an annual pass and bus rides.

Ms. Ebat reports that during July/August, the Metro Communications Department attended the Back to School Bash at the Children's Museum with plenty of other groups that provide community resources, particularly ones that are helpful as children enter or head back to school. Naturally, Metro had a lot to talk about when it came to the K-12 Rides Free program, there were plenty of parents who wanted to know more about how their kids could use it to get to school along with those who were interested in learning how to use the bus to get to the children's museum.

Communications also attended several days of the Omaha Public Schools (OPS) enrollment fair to help families get started in the new school year. On the first two days of school for OPS, staff also visited transit centers and rode several routes in the morning ahead of school start time to help students learn how to get around.

Metro partnered with our friends at Millwork Commons to be a featured venue on both days of this year's Open Omaha. It's put on by our partners at Omaha By Design. Metro shared ORBT with people who hadn't had a chance to check it out yet. There were a few people from other parts of the country who thought ORBT was futuristic.

Metro conducted some training at Lutheran Family Services. Metro's Community Mobility Coordinator and Communications Senior Manager met with a group of people from Lutheran Family Services who assist refugee families in getting situated in Omaha. Metro worked on training them on how to plan a ride, track a bus, and other ways their clients can navigate our system.

In August/September, Communications will be involved with Omaha Public Schools' Family Involvement Program. The program helps OPS students who are immigrants or refugees and their families learn English and other skills that will help them adjust to life in the U.S. Metro will be joining a session of their class later next month.

Metro will also be hosting three virtual trainings next month open to anyone who would like to join.

Ms. Ebat concluded her report and opened up for questions from the Board. There were none.

Agenda Item #6 Resolution: 2024-22 Request Approval of Fuel Contract (L. Cencic)

Metro determined that it was prudent to obtain bids for both diesel and gasoline fuel due to a decrease in fuel market prices. Metro's most recent contract with Sapp Bros Petroleum ended in July 2024.

On July 24, 2024, Metro requested bids for both diesel and gasoline for a six (6) month period beginning in August 2024. Metro received six (6) bids for these contracts. The low, responsive, compliant bid for ultra-low sulfur diesel was from Petroleum Traders at \$2.5730 per gallon for 232,500 gallons. The low, responsive, compliant bid for gasoline was also from Petroleum Traders at \$2.1669 per gallon for 60,000 gallons.

The CEO/Executive Director advised the Board Chair, Mr. Lawse, who agreed to award these contracts. Both proposed contracts are below the \$3/gallon budgeted for fuel for 2024. Metro's most recent diesel contract which expired in July 2024 was \$2.5643/gallon. Metro's most recent contract for gasoline that expired in July was \$2.0499 per gallon.

Metro requested full Board concurrence for two contract awards to Petroleum Traders in accordance with Metro's Procurement Policy. The contracts with Petroleum Traders will be in the amount of \$598,222.50 for the ultra-low sulfur diesel purchase and \$130,014 for the gasoline contract.

Petroleum Traders is paid upon invoicing after delivery, which is spread out incrementally throughout the contract period.

The Board approved unanimously.

Motioned by Meadows; Seconded by Haase

ROLL CALL:

UNANIMOUS (LUND ABSENT, PLUCKER ABSENT), MOTION CARRIES

Agenda Item #7 Resolution: 2024-23 Request Approval of Purchase of Transit Buses (L. Cencic)

Metro has identified three used transit buses for sale from Transportation Equipment Sales Corp. (Tesco). Staff recommended the purchase of these three buses to help reduce service interruptions caused in large part by parts shortages and supply chain issues. These three buses would be used on fixed route services when a full-sized bus is unavailable.

The three buses are all Ford E-450 body-on-chassis-style vehicles with larger bodies than Metro's current MOBY vehicles, with seating for 16-20 passengers. All three vehicles are equipped with wheelchair lifts, appear in good condition, and have low mileage. One vehicle is in near-new condition. These vehicles were inspected by Metro staff prior to purchase.

The proposed vehicles for purchase are:

- A 2016 Starcraft vehicle with 52,789 miles for \$44,900
- A 2017 Turtle Top vehicle with 27,035 miles for \$69,900
- A 2024 Startrans vehicle with 1,718 miles for \$114,900

Staff requested authority to procure these buses from Tesco for an amount not to exceed \$250,000 including delivery. This purchase will be paid for with local funds. This resolution was sent to the Finance/Procurement Committee for review.

The Board approved unanimously.

Motioned by Meadows; Seconded by Haase

ROLL CALL:

UNANIMOUS (LUND ABSENT, PLUCKER ABSENT), MOTION CARRIES

Agenda Item #8 Board Chair Report

(D. Lawse)

Mr. Lawse reported that the Operations and Planning & Policy Committees met to discuss several items that were discussed in today's meeting, including transit bus procurement, service interruptions, on-time performance, and an update on the legislative package.

Ms. Cencic added that next month there will be two meetings. A Special Board Meeting, which will be a public hearing, will be held at 9:00 a.m., followed by the regular meeting at 9:15 a.m.

Agenda Item #9 Date, Time, and Place of Board Meeting

Mr. Lawse emphasized to the Board, staff, and public a scheduling change for the next Board meeting, which will be held on Tuesday, September 24th. The special meeting will take place first, followed immediately by the regular meeting.

Special Board Meeting Tuesday, September 24, 2024, at 9:00 a.m.

Regular Board Meeting Tuesday, September 24, 2024, at 9:15 a.m.
Authority's Administrative Building

Agenda Item #11 Adjournment at 9:11 am

Motioned by Meadows; Seconded by Haase

ROLL CALL:

UNANIMOUS (LUND ABSENT, PLUCKER ABSENT), MOTION CARRIES

Resolution: **2024-24 – Approval of the 2025 Tax Levy**

Explanation: Per State Statute 18-822 the Board must, by resolution, on or before September 30 of each year certify the tax levy.

The proposed Property Tax levy for the 2025 budget year is \$52,956,852.02 or 0.10 mills.

Recommend Approval

Resolution No. 2024-24

**Omaha, Nebraska
September 24, 2024**

WHEREAS, Nebraska Statute 18-822 (1) allows the Board of a Regional Metropolitan Transit Authority to annually certify their property tax levy for the fiscal year commencing on the following January 1; and

WHEREAS, Nebraska Statute 18-822 (2) requires the Board of a Regional Metropolitan Transit Authority certify their property tax levy by September 30th of each year;

NOW, THEREFORE BE IT RESOLVED by the Board of the Regional Metropolitan Transit Authority of Omaha, that:

1. The certified valuation from the Douglas County assessor is \$52,956,852,015.
2. The valuation per \$100.00 is \$529,568,520.15
3. The Regional Metropolitan Transit Authority of Omaha proposes to adopt a General property tax request that will cause its tax rate to be \$0.10 per \$100 of assessed value.
4. The 2024-25 General property tax request be set at \$52,956,852.02
5. A copy of this resolution be certified and forwarded to the County Clerk on or before September 30, 2024.

Motion by: _____ to adopt

Resolution No. 2024-24

Seconded by. _____

Voting Yes: _____

MOTION CARRIED

ATTEST: _____

Board Chairperson

Resolution: **2024-25 – Proposed 2025 Annual Budget**

Explanation: Staff is requesting approval of a resolution to adopt the 2025 annual budget. The proposed total disbursements and transfer for the 2024 budget is \$101,681,433.73, which is an increase of 35.6% of the 2024 amount. This budget includes \$37,089,985 in capital expenditures and approximately a 15% increase in service that will be phased in throughout 2025.

The required public hearing for this budget is planned to be held at 9:00 am on September 24, 2024. Additional details and assumptions for the 2025 budget can be found on subsequent pages of this Board packet.

The Procurement/Finance Committee reviewed this proposed annual budget prior to the Board Meeting.

Recommend Approval

Resolution No. 2024-25

**Omaha, Nebraska
September 24, 2024**

WHEREAS, The Regional Metropolitan Transit Authority of Omaha Nebraska is required to approve an annual budget under the Nebraska Budget Act; and

WHEREAS, a public hearing was held on September 24, 2024, at 9:00 o'clock AM at 2222 Cuming Street, Omaha, NE for the purpose of hearing support, opposition, criticism, suggestions, or observations of taxpayers relating to the following proposed budget as required in Nebraska Statute 13-506; and

WHEREAS, a copy of the budget statement shall be forwarded as provided by law to the Auditor of Public Accounts, State of Nebraska, and to the County Clerk of Douglas County, Nebraska, for use by the levying authority; and

NOW, THEREFORE BE IT RESOLVED by the Board of the Regional Metropolitan Transit Authority of Omaha, that:

2022-2023 Actual Disbursements & Transfers	<u>\$ 41,855,413.00</u>
2023-2024 Estimated Disbursements & Transfers	<u>\$ 65,527,564.33</u>
2024-2025 Proposed Budget of Disbursements & Transfers	<u>\$ 101,681,433.73</u>
2024-2025 Necessary Cash Reserve	<u>\$ 26,878,793.44</u>
2024-2025 Total Resources Available	<u>\$ 128,560,227.17</u>
Total 2024-2025 Personal & Real Property Tax Requirement	<u>\$ 52,956,852.02</u>
Unused Budget Authority Created For Next Year	<u>\$ -</u>

Breakdown of Property Tax:

Personal and Real Property Tax Required for Non-Bond Purposes	<u>\$ 52,956,852.02</u>
Personal and Real Property Tax Required for Bonds	<u>\$ -</u>

Motion by: _____ to adopt

Resolution No. 2024-25

Seconded by. _____

Voting Yes: _____

MOTION CARRIED

ATTEST: _____

Board Chairman

2025 Budget Assumptions

Our proposed 2025 revenue budget, less transfers, is \$102,778,727 and expense budget, less transfers, is \$99,681,434. This is \$38,435,240 and \$38,153,870 over the approved 2024 budget, respectively.

1. Fuel is budgeted at \$3.05/gallon for diesel, \$3/gallon for gasoline, and \$3/gallon equivalent for CNG.
2. Comparable wage increases overall in this budget average 3% vs. 2024.
3. This budget will increase services over the course of 2025, ending the year with a 15% increase in service when compared to 2024 service levels. Additionally, the budget provides for a microtransit pilot project.
4. This budget will add 6 new full-time positions and 1 temporary, part-time position. These positions include the Executive Operations Administrator, Training Specialist, Maintenance Clerk, Mobility Manager, Mobility Coordinator, Attorney and part-time Grant Administrator. Additionally, the budget re-allocates one dispatcher position as an Operations Administrator.
5. Advertising and promotion related items are budgeted at \$97,400.
6. Passenger fare revenue is budgeted at \$2,224,000 for 2025 This is lower compared to our 2024 budget; however, actuals continue to increase year over year. Contracted fares are budgeted to increase in 2025, and they are projected to beat the 2024 budget by 7% or approximately \$125,000.
7. Property tax revenue in the proposed budget is \$52,956,852.02. This will require a levy of .10. This is 0.016 over the prior year levy.
8. State of Nebraska operating assistance to Metro is projected to decrease as compared to the 2024 budget. The budget amount for 2025 is \$200,000.
9. Our capital costs are budgeted at approximately \$37.1M. The 2024 budget was \$16M. Approximately \$8M was carried over from 2024 to 2025 due to time constraints.

Metro

2025 Final Exp-Rev Budget

Revenue Description	2024 Annual Final Approved	2024 Projected	2025 Annual Final
REVENUES:			
FARES	\$2,564,000.00	\$2,192,500.00	\$2,224,000.00
TAX LEVY	\$51,402,889.00	\$53,020,078.00	\$54,609,558.00
FEDERAL	\$12,108,596.00	\$5,080,000.00	\$7,137,000.00
STATE	\$500,000.00	\$500,000.00	\$200,000.00
CONTRACT SERVICES	\$1,670,000.00	\$1,794,500.00	\$1,786,000.00
OTHER	\$550,200.00	\$935,000.00	\$5,533,200.00
TOTAL REVENUES	\$68,795,685.00	\$63,522,078.00	\$71,489,758.00
EXPENSES:			
BUS OPERATIONS	\$14,183,823.44	\$13,916,136.65	\$16,150,385.00
MAINTENANCE	\$2,840,167.21	\$2,875,308.69	\$3,073,878.60
FACILITY	\$842,938.14	\$842,938.14	\$1,079,243.60
SALARIED	\$5,164,136.20	\$5,406,077.40	\$6,051,061.00
TOTAL LABOR	\$23,031,064.99	\$23,040,460.88	\$26,354,568.20
FRINGE BENEFITS	\$12,773,368.50	\$11,901,679.19	\$12,404,995.80
TOTAL LABOR AND FRINGES	\$35,804,433.49	\$34,942,140.07	\$38,759,564.00
SERVICE	\$4,903,693.67	\$4,113,545.67	\$8,663,782.75
FUEL	\$4,399,107.65	\$3,393,018.59	\$4,321,356.00
MATERIALS AND SUPPLY	\$3,088,443.54	\$3,290,896.00	\$3,318,908.54
UTILITIES	\$710,000.00	\$743,592.00	\$558,444.00
CLAIMS	\$302,983.50	\$302,983.50	\$432,573.75
PREMIUMS	\$469,262.50	\$469,262.50	\$516,188.75
TRAVEL, TRAINING, MEETINGS AND DUES	\$209,174.00	\$207,174.00	\$220,700.00
ADVERTISING - MEDIA	\$85,600.00	\$120,600.00	\$97,400.00
TAX COLLECTION AND WRITE OFFS	\$305,621.77	\$536,000.00	\$546,456.00
OTHER	\$668,440.00	\$113,152.00	\$660,400.00
TOTAL OPERATING EXPENSES	\$50,946,760.12	\$48,232,364.33	\$58,095,773.79
DEPRECIATION EXPENSE	\$11,350,000.00	\$11,350,000.00	\$10,250,000.00
TOTAL OPERATING	\$62,296,760.12	\$59,582,364.33	\$68,345,773.79

Capital Expenditures

Project	Budget	Additional Details
Bus Procurement - Washington Contract	18,727,652.00	11 40' CNG, 6 35' CNG, 5 40' Diesel, 4 35' Diesel.
Facilities Sustainability Project	6,887,206.93	Complete project started in 2024
MCC South Pavement Replacement	2,900,000.00	Design and construct; will carryover into subsequent years
Fluid and Fuel Management System	1,250,000.00	Replace and improve upon current system that is no longer supported
Fiber Line Down ORBT	1,000,000.00	Addition of fiber connectivity for internet services at ORBT Stations and Westroads
Benson Park Decommissioning	1,000,000.00	Shut down of Benson Park Transit Center
Bus Wash	1,000,000.00	Replace aged equipment
24th St Feasibility Assessment & Studies	700,000.00	
Boiler Replacement	500,000.00	Will carryover into subsequent years
BRT Bay Upgrades	412,500.00	For maintenance area
New bus shelters & real-time displays	310,000.00	Will carryover into subsequent years
Bus Simulator	250,000.00	For training
Sustainability & Resiliency Plan	210,000.00	Long term plan
Bus sign replacements	200,000.00	
Small construction improvements	930,000.00	Various projects
Security improvements	270,500.00	At the administrative building
Various engineering projects	80,000.00	
Continued software maintenance and improvement	338,125.92	
Small Equipment Purchases	124,000.15	
Total Capital	\$ 37,089,985.00	

Accrual to State Budget Reconciliation

2025 Proposed Budget

Revenues	
Accrual Revenues	\$71,489,758
Adj County Collection Fee Revenue (1%)	(\$524,325)
Adj Property Tax Revenue Based on Differing Recognition Years	(\$1,588,706)
Subtotal (Operating Revenue)	\$69,376,727
Add: FTA Capital Contributions	\$27,300,000
Add: Insurance Fund Revenue	\$6,102,000
Add: Fund Transfers	\$2,000,000
Total State Revenues	\$104,778,727

Property Tax Levy Reported with State Budget 0.010

Expenses	
Accrual Expenses	\$68,345,774
Remove: Depreciation/Amortization	\$10,250,000
Subtotal (Operating Cost)	\$58,095,774
Remove: 1% County Collection Fee	(\$524,325)
Add: Insurance Fund Expense	\$5,020,000
Add: Fund Transfers	\$2,000,000
Add: Capitalized Cost	\$37,089,985
Total State Expenses	\$101,681,434

NOTICE OF BUDGET HEARING AND BUDGET SUMMARY

Regional Metropolitan Transit Authority of Omaha
IN
Douglas County, Nebraska

PUBLIC NOTICE is hereby given, in compliance with the provisions of State Statute Sections 13-501 to 13-513, that the governing body will meet on the 24th day of September 2024, at 9:00 o'clock AM at 2222 Cuming Street, Omaha, NE for the purpose of hearing support, opposition, criticism, suggestions or observations of taxpayers relating to the following proposed budget. The budget detail is available at the office of the Finance Director during regular business hours.

2022-2023 Actual Disbursements & Transfers	\$ 41,855,413.00
2023-2024 Estimated Disbursements & Transfers	\$ 65,527,564.33
2024-2025 Proposed Budget of Disbursements & Transfers	\$ 101,681,433.73
2024-2025 Necessary Cash Reserve	\$ 26,878,793.44
2024-2025 Total Resources Available	\$ 128,560,227.17
Total 2024-2025 Personal & Real Property Tax Requirement	\$ 52,956,852.02
Unused Budget Authority Created For Next Year	\$ -

Breakdown of Property Tax:

Personal and Real Property Tax Required for Non-Bond Purposes	\$ 52,956,852.02
Personal and Real Property Tax Required for Bonds	\$ -

**2024-2025
STATE OF NEBRASKA
GENERAL BUDGET FORM**

Regional Metropolitan Transit Authority of Omaha

TO THE COUNTY BOARD AND COUNTY CLERK OF
Douglas County

This budget is for the Period 1/1/25, through 12/31/25

Upon Filing, The Entity Certifies the Information Submitted on this Form to be Correct:

The following **PERSONAL AND REAL PROPERTY TAX** is requested for the ensuing year:

\$	52,956,852.02	Property Taxes for Non-Bond Purposes
		Principal and Interest on Bonds
\$	52,956,852.02	Total Personal and Real Property Tax Required

Outstanding Bonded Indebtedness as of 1/1/25

-	Principal
-	Interest
\$ -	Total Bonded Indebtedness

52,956,852,015	Total General Fund Certified Valuation (All Counties) <i>(Certification of Valuation(s) from County Assessor MUST be attached)</i>
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County Clerk's Use ONLY

APA Contact Information

Auditor of Public Accounts
PO BOX 98917
Lincoln, NE 68509

Telephone: (402) 471-2111 **FAX:** (402) 471-3301

Website: auditors.nebraska.gov

Questions - E-Mail: Jeff.Schreier@nebraska.gov

Budget Document To Be Used As Audit Waiver?

My Subdivision has elected to use this Budget Document as the Audit Waiver.
(If YES, Board Minutes **MUST** be Attached)

YES NO

If YES, Column 2 **MUST** contain **ACTUAL** Numbers.

If YES, DO NOT COMPLETE/SUBMIT SEPARATE AUDIT WAIVER REQUEST.

Report of Joint Public Agency & Interlocal Agreements

Was this Subdivision involved in any Interlocal Agreements or Joint Public Agencies for the reporting period of July 1, 2023 through June 30, 2024?

YES NO

If YES, Please attach Interlocal Agreement Report.

Report of Trade Names, Corporate Names & Business Names

Did the Subdivision operate under a separate Trade Name, Corporate Name, or other Business Name during the period of July 1, 2023 through June 30, 2024?

YES NO

If YES, Please attach Trade Name Report.

Submission Information

Budget Due by 9-30-2024

Submit budget to:

1. Auditor of Public Accounts -Electronically on Website or Mail
2. County Board (SEC. 13-508), C/O County Clerk

Regional Metropolitan Transit Authority of Omaha in Douglas County

Line No.	TOTAL ALL FUNDS	Actual 2022 - 2023 (Column 1)	Actual/Estimated 2023 - 2024 (Column 2)	Adopted Budget 2024 - 2025 (Column 3)
1	Beginning Balances, Receipts, & Transfers:			
2	Beginning Net Cash Balance	\$ 11,731,585.00	\$ 8,986,072.57	\$ 7,036,591.42
3	Investments	\$ -	\$ 10,043,909.00	\$ 15,043,909.00
4	County Treasurer's Balance	\$ 1,672,389.75	\$ 1,935,596.18	\$ 1,701,000.00
5	Subtotal of Beginning Balances (Lines 2 thru 4)	\$ 13,403,974.75	\$ 20,965,577.75	\$ 23,781,500.42
6	Personal and Real Property Taxes (Columns 1 and 2 - See Preparation Guidelines)	\$ 30,637,892.29	\$ 42,056,261.00	\$ 52,432,526.75
7	Federal Receipts	\$ 12,678,740.00	\$ 11,700,000.00	\$ 34,437,000.00
8	State Receipts: Motor Vehicle Pro-Rate (To Lid Supporting Schedule, page 4)	\$ 75,736.71	\$ 63,226.00	\$ 64,000.00
9	State Receipts: State Aid	\$ -	\$ -	\$ -
10	State Receipts: Other	\$ 781,672.00	\$ 500,000.00	\$ 200,000.00
11	State Receipts: Property Tax Credit	\$ -	\$ -	
12	Local Receipts: Nameplate Capacity Tax	\$ -	\$ -	\$ -
13	Local Receipts: In Lieu of Tax (To Lid Supporting Schedule, page 4)	\$ -	\$ -	\$ -
14	Local Receipts: Other	\$ 5,242,975.00	\$ 10,024,000.00	\$ 15,645,200.00
15	Transfers In Of Surplus Fees (To Lid Supporting Schedule, page 4)	\$ -	\$ -	\$ -
16	Transfer In Other Than Surplus Fees (Should agree to Transfers Out on Line 28)	\$ -	\$ 4,000,000.00	\$ 2,000,000.00
17	Total Resources Available (Lines 5 thru 16)	\$ 62,820,990.75	\$ 89,309,064.75	\$ 128,560,227.17
18	Disbursements & Transfers:			
19	Operating Expenses	\$ 37,550,844.00	\$ 53,252,364.33	\$ 62,591,448.73
20	Capital Improvements (Real Property/Improvements)	\$ 387,515.00	\$ 6,000,000.00	\$ 13,289,707.00
21	Other Capital Outlay (Equipment, Vehicles, Etc.)	\$ 3,917,054.00	\$ 2,275,200.00	\$ 23,800,278.00
22	Debt Service: Bond Principal & Interest Payments	\$ -	\$ -	\$ -
23	Debt Service: Payments to Retire Interest-Free Loans (Public Airports)	\$ -	\$ -	\$ -
24	Debt Service: Payments to Bank Loans & Other Instruments (Fire Districts)	\$ -	\$ -	\$ -
25	Debt Service: Other	\$ -	\$ -	\$ -
26	Judgments	\$ -	\$ -	\$ -
27	Transfers Out of Surplus Fees	\$ -	\$ -	\$ -
28	Transfers Out Other Than Surplus Fees (Should agree to Transfers In on Line 16)	\$ -	\$ 4,000,000.00	\$ 2,000,000.00
29	Total Disbursements & Transfers (Lines 19 thru 28)	\$ 41,855,413.00	\$ 65,527,564.33	\$ 101,681,433.73
30	Balance Forward/Cash Reserve (Line 17 - Line 29)	\$ 20,965,577.75	\$ 23,781,500.42	\$ 26,878,793.44
31	Cash Reserve Percentage			43%
PROPERTY TAX RECAP		Tax from Line 6		\$ 52,432,526.75
		County Treasurer's Commission at 1% of Line 6		\$ 524,325.27
		Total Property Tax Requirement		\$ 52,956,852.02

CORRESPONDENCE INFORMATION

ENTITY OFFICIAL ADDRESS

If no official address, please provide address where correspondence should be sent

NAME _____
 ADDRESS _____
 CITY & ZIP CODE _____
 TELEPHONE _____
 WEBSITE _____

	<u>BOARD CHAIRPERSON</u>	<u>CLERK/TREASURER/SUPERINTENDENT/OTHER</u>	<u>PREPARER</u>
NAME	<u>Daniel Lawse</u>	<u>William Clingman</u>	<u>William Clingman</u>
TITLE /FIRM NAME	<u>Chairperson</u>	<u>Finance Director</u>	<u>Finance Director</u>
TELEPHONE	<u>402-341-7560</u>	<u>402-341-7560</u>	<u>402-341-7560</u>
EMAIL ADDRESS	<u>finance@ometro.com</u>	<u>wclingman@ometro.com</u>	<u>wclingman@ometro.com</u>

For Questions on this form, who should we contact (please one): Contact will be via email if supplied.

- Board Chairperson
- Clerk / Treasurer / Superintendent / Other
- Preparer

NOTE: If Budget Document is used as an Audit Waiver, approval of the Audit Waiver will be sent to the Board Chairperson via email. If no email address is supplied for the Board Chairperson, notification will be mailed via post office to address listed above.

Resolution: **2024-26 Request Approval of Amended Standing Purchase Orders – Fiscal Year 2024**

Explanation: The Board approves standing purchase orders that will exceed \$25,000 for each fiscal year.

For the 2024 fiscal year, a standing purchase order of \$100,000 was approved for security services at the Metro administrative/maintenance facility. It is anticipated that at the end of September, the current approved amount will be exceeded due to increased security hours throughout the year. To maintain security services through the end of the fiscal year an increase is being requested.

The requested amended amount for the standing purchase order for security services at the administrative/ maintenance facility is \$150,000.

Recommend Approval

Resolution: **2024-27 Request Approval of Fuel Contracts**

Explanation: Due to a dip in fuel prices, Metro determined that it was prudent to obtain bids for both diesel and gasoline fuel for next year. Metro's current contract with Petroleum Traders expires in January 2025.

On September 4, 2024, Metro requested bids for both diesel and gasoline for a six (6) month period beginning in February 2025. Metro received four (4) bids for these contracts. The low, responsive, compliant bid for ultra-low sulfur diesel was from Agriland at \$2.298 per gallon for 195,000 gallons. The low, responsive, complaint bid for gasoline was also from Agriland at \$2.0225 per gallon for 60,000 gallons.

The CEO/Executive Director advised the Board Chair, Mr. Lawse, who agreed to the award of these contracts. Both proposed contracts are below the \$3.05/gallon budgeted for fuel for 2025. Metro's current contract through January 2025 is for \$2.5730/gallon of diesel and \$2.1669/gallon of gasoline.

We are requesting full Board concurrence for two contract awards to Agriland in accordance with Metro's Procurement Policy. The contracts with Agriland will be in the amount of \$448,110 for the ultra-low sulfur diesel purchase and \$121,350 for the gasoline contract.

Agriland is paid upon invoicing after delivery, which is spread out incrementally throughout the contract period.

Recommend Full Board Approval

Resolution: 2024-28 Request Approval to Award a Change Order to the Engine Overhaul Contract

Explanation: On September 27, 2023, Metro awarded a service contract for the overhaul of two (2) engines to MHC Kenworth in the amount of \$55,736.96. This contract was procured competitively and was determined at a fair and reasonable price.

The vehicles being overhauled have met or exceeded their useful half-life expectancy, and as a result, their need for maintenance and repair has increased. To continue their effectiveness and 12-year useful life their engines would need to be overhauled to their current specifications.

Engine overhauls come with unforeseen additional repairs once work has started. Staff evaluated several options, and after a thorough analysis, additional repairs are necessary, emerged as the most cost-effective solution over the long term. Both engines had to be torn down and fully assessed as a part of the original procurement, which identified more items in need of repair than were originally known. For one of the buses, it was determined that it was more economical to replace the engine than to overhaul it. Additional unanticipated costs included but are not limited to a damaged crankshaft, piston bearings, and injectors, some of these parts had to be sent for factory refurbishment or be replaced by a rebuilt piece. This procurement will help maintain these two (2) buses in a state of good repair and allow them to fulfill their useful life.

Engines	Original Bid	CO1	Subtotal 1	CO2	Subtotal 2	CO3	Subtotal 3	CO4	Subtotal 4
Bus 1405	\$27,868.48					\$31,363.52	\$59,232.00	\$2,553.60	\$61,785.60
Bus 1407	\$27,868.48	\$5,868.88	\$33,737.36	\$12,310.57	\$46,047.93				
						Total	\$107,833.53		

Staff request approval of the change orders to the original service contract in the amount of \$52,096.57, making the total cost of the contract including change orders \$107,833.53.

This cost is drawn from various 5307 grants as a part of the allowable preventative maintenance costs incurred by Metro.

Recommend Approval.

Resolution: 2024-29 Request Approval to Award Snow and Ice Management Services Contract

Explanation: Staff is seeking approval to award a contract for snow removal and ice management services for three (3) years with two (2) optional one-year extensions. The base contract will be for the 2024-2027 winter season. The IFB was published on August 26, 2024, and multiple potential bidders were contacted. Two bids were received by Ham Snow Removal and GSEC, LLC. Ham Snow Removal was determined to be the lowest, responsive, and responsible bidder. The price is fair and reasonable, and the bid is otherwise in accordance with the Invitation for Bids (IFB).

Due to the nature of the work the contract was bid as a time and materials contract. The hourly rates for work range from \$135 to \$450 per hour. Material costs are also included on a per-pound basis. The estimated cost for the winter season is approximately \$149,372.54 per year of the contract based on historic pricing; however, this can vary depending on snowfall amounts and frequency. Staff is seeking approval of a contract for the base contract in the amount not to exceed \$600,000.00

The cost of this contract is funded with preventative maintenance 5307 grant funds, which typically reimburse cost at 80%.

Recommend Approval.



PURPOSE

The Omaha metro area needs reliable, quality public transportation to grow sustainably and serve the diverse needs of our residents.

MISSION

Metro connects people, places, and opportunities through quality transit services.

VISION

Metro strives to be a valued transportation choice for all members of our community and a vital partner for Omaha's future.

Metro aims to realize this vision by cultivating and investing in:

- Collaborative communication
- Employee empowerment
- Culture of respect & appreciation
- Well-maintained equipment & facilities
- Up-to-date technology & processes
- Ongoing training & safety efforts
- Collaborative partnerships to improve our service
- Outstanding rider communication & experience
- Recognition of Metro's value to the community

VALUES

Unity: We are a team with a common purpose.

Responsibility: We take pride in our work and are committed to going above and beyond.

Care: We care about our customers and each other.

Resourcefulness: We are adaptable and driven to overcome challenges.

Learning: We are always training for tomorrow.

Appreciation: We are motivated to provide a quality of life for those we love through competitive wages and compensation.

Aug

Recruiting Report

	Monthly Hires	Current Need	Recruiting Activity Notes
All Roles	2	12+	2 individuals started new roles at Metro in the month of August. 11 additional candidates were recruited for September start dates.

Operations	Bus Operators - Omaha	1	Evaluating	5 additional Bus Operators started on Sept 9th. Continuing to review and interview candidates.
	Paratransit Operators		0	3 new Paratransit Operators started Sept 9th.

Maintenance	Bus Mechanic		2	Currently reviewing and interviewing candidates.
	Utility	1		New Hire Started on August 12th.
	Automotive Mechanic		1	Currently reviewing and interviewing candidates.
	Body Shop Mechanic		0	New Hire anticipated to start Sept 23rd.

BG&E	BG&E - Field			
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Custodial	Custodian			
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Aug**Recruiting Report**

Role	Hires	Proj. Remaining Need	Recruiting Activity Notes
Admin Staff	1	8	
Mechanic Supervisor	1	1	Peter Aliano was promoted to Mechanic Supervisor Aug 26th. Brett Gard was Promoted to Mechanic Supervisor effective Sept 9th.
Paratransit Dispatcher		2	Continuing to review and interview candidates for additional position.
Transit Dispatcher		0	New hire starts 9/23
Project Manager		1	Currently interviewing and reviewing candidates.
Operations Administrator		1	New Posting. Currently Reviewing Applicants
Executive Operations Administrator		1	New Posting. Currently Reviewing Applicants
Maintenance Clerk		1	New Posting. Currently Reviewing Applicants
Maintenance Coordinator		1	New Posting. Currently Reviewing Applicants

Jobs are posted internally, on Indeed, NEworks, LinkedIn, print ads, social media, www.ometro.com, exterior bus signage, and hood signs.

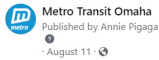
SOCIAL MEDIA SUMMARY

8.1.24 - 8.31.24



Facebook: **Metro Transit Omaha**

Posts: 14
Reach: 22,441
Reactions: 176
Comments: 21
Shares: 97
39 new followers | 1.35% increase



College students around Omaha can get around town with Metro! We've partnered with Metropolitan Community College (Nebraska), University of Nebraska at Omaha, College of Saint Mary, University of Nebraska Medical Center - UNMC, and Creighton University to keep everyone moving. Get familiar with your school's program - visit ometro.com/fares for info about all our pass programs.



Twitter: **@rideORBT**

Tweets: 16
Impressions: 3,937
Avg. 1,561 impressions/post for the year
Likes: 39
Retweets: 11
Replies: 2
4 followers | 0.34% increase



School is back in session and our K-12 Rides Free program is on a roll 🚌 All students, kindergarten through 12th grade, can ride Metro fare-free. High school students must show the bus driver their ID when they board.



Instagram: **@metrotransitoma**

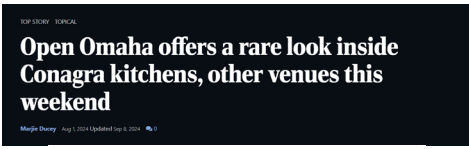
Posts: 7
Likes: 218
Avg. 26.2 likes/post for the year
Comments: 4
6 new followers | 0.38% increase



EARNED MEDIA SUMMARY

8.1.24 - 8.31.24

6 stories | 6 outlets



Open Omaha offers a rare look inside Conagra kitchens, other venues this weekend

If You Go
Open Omaha

When: Saturday and Sunday, 10 a.m. to 4 p.m.

What: Visit 75 venues throughout the metro. The majority are offering tours of their spaces, many of which are not ordinarily open to the public.

Tickets: Each venue is free.

Transportation: Metro transit bus service (free) and Heartland Bike Share (\$1) during the tour with code. For the bike share, use code OPENOMAHA in the Bicycle app to purchase a 24-hour pass. For Metro, download the Umo mobility app and redeem code OTZC-340.

For a list of venues, go to openomaha.org. There is also an app with additional information about each stop.

Open Omaha - Omaha World-Herald

'Not where we want it to be': Omaha Metro Transit buses missing more stops in 2024

Share

Aaron Hegarty
Investigative Reporter



Service Interruptions - KETV

Creighton University, Omaha Metro Transit partner on free bus-ride program

The program, Jaypass, will allow students, faculty and staff to ride any Omaha Metro or ORBT bus, on any route, for free using their Creighton ID card.

Aug. 9, 2024

Related To: Creighton University

Share



Creighton Pass Program - Mass Transit

OUTREACH

8.1.24 - 8.31.24

Back to School Bash

AUGUST 2

Metro staff had a table at the Omaha Children's Museum's event designed to help children get ready for the new school year. Parents loved learning about the K-12 Rides Free program and kids loved getting to take home their own ORBT.



Open Omaha

AUGUST 3-4

Metro provided an ORBT bus as a venue for Omaha by Design's Open Omaha event. People hopped on to learn more about transit in Omaha.



OPS Student Enrollment Fair

AUGUST 6, 12

Staff from Metro spoke with parents of students getting newly enrolled for the OPS school year, making sure they knew about the K-12 Rides Free program and how it will work for their students.

NOCP and YouTurn Family Fun Day

AUGUST 10

Metro staff tabled at the event, educating attendees about the K-12 Rides Free program, as well as how to ride using the MyRide OMA and Umo mobile apps. More than 200 people stopped by the table to learn more.

UNO - Durango Days

AUGUST 29

The Metro Communications team attended the event to teach UNO students, staff, and faculty about the MavRide program, which allows them to ride any bus with their Mav Card.

OPS: Refugee & Migrant Families training

AUGUST 29

Metro's Community Mobility Coordinator hosted a how-to-ride training for moms and translators in OPS's Refugee & Migrant Families program.



Metro - Income Statement Report
For the Period Ending 08-31-2024

Revenue						
ACCOUNT DESCRIPTION	ACTUAL MTD REVENUE	REVISED ESTIM REV	ACTUAL YTD REVENUE	REMAINING REVENUE	% YTD COLL	
4140 Advertising	\$ (35,481)	\$ (275,000)	\$ (185,331)	\$ (89,669)	67%	
5339 BFac Cap	\$ (244,667)	\$ (12,374,275)	\$ (4,978,299)	\$ (7,395,976)	40%	
4112 Contract Serv	\$ (161,716)	\$ (1,670,000)	\$ (1,287,663)	\$ (382,337)	77%	
5303 Metro Planning	\$ -	\$ (126,000)	\$ (34,648)	\$ (91,352)	27%	
Other FTA	\$ -	\$ -	\$ -	\$ -	N/A	
4150 Other Revenues	\$ (105,776)	\$ (275,200)	\$ (781,963)	\$ 506,763	284%	
4111 Passenger Fares	\$ (224,941)	\$ (2,564,000)	\$ (1,475,933)	\$ (1,088,067)	58%	
4230 Property Tax	\$ (51,035)	\$ (51,402,889)	\$ (153,281)	\$ (51,249,608)	0%	
4410 State	\$ -	\$ (500,000)	\$ (482,524)	\$ (17,476)	97%	
5307 Urbanized Cap	\$ (963,902)	\$ (1,500,000)	\$ (1,098,481)	\$ (401,519)	73%	
5307 Urbanized Oper	\$ (1,481,698)	\$ (11,982,596)	\$ (3,520,962)	\$ (8,461,634)	29%	
Revenue Total	\$ (3,269,215)	\$ (82,669,960)	\$ (13,999,083)	\$ (68,670,877)	16.93%	

Expense						
ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
5031 Fuel/Lubricants	\$ 179,462	\$ 4,153,426	\$ 1,410,146	\$ 2,743,281	34%	
5015 Fringe Benefits	\$ 634,102	\$ 9,636,146	\$ 5,131,367	\$ 4,504,779	53%	
MI 5090 Misc Expenses	\$ 373	\$ 41,175	\$ 13,424	\$ 27,751	33%	
5039 Oth Mat & Supp	\$ 120,108	\$ 2,084,000	\$ 1,120,108	\$ 963,892	54%	
OA 5014 Other Pd Absen	\$ 28,024	\$ -	\$ 259,574	\$ (259,574)	N/A	
5200 Other Op Exp	\$ -	\$ 8,240	\$ 6,477	\$ 1,763	79%	
OP 5012 Op Paid Absen	\$ 63,020	\$ -	\$ 551,779	\$ (551,779)	N/A	
5011 Oper Sal/Wages	\$ 800,579	\$ 12,667,687	\$ 6,509,290	\$ 6,158,397	51%	
5013 Other Sal/Wag	\$ 374,460	\$ 4,636,229	\$ 3,012,770	\$ 1,623,459	65%	
5020 Services	\$ 74,406	\$ 3,089,016	\$ 1,116,874	\$ 1,972,142	36%	
5032 Tires & Tubes	\$ 3,598	\$ 505,048	\$ 95,985	\$ 409,063	19%	
UT 5040 Utilities	\$ 11,452	\$ 110,000	\$ 105,361	\$ 4,639	96%	
Fixed (MBDO)	\$ 2,289,585	\$ 36,930,967	\$ 19,333,155	\$ 17,597,812	52%	

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
FL 5031 Fuel/Lubricants	\$ 25,645	\$ 303,880	\$ 180,412	\$ 123,468	59%	
FR 5015 Fringe Benefits	\$ 93,655	\$ 1,113,470	\$ 729,809	\$ 383,660	66%	
MI 5090 Misc Expenses	\$ -	\$ 9,075	\$ -	\$ 9,075	0%	
MS 5039 Oth Mat & Supp	\$ (6,784)	\$ 55,130	\$ 38,453	\$ 16,677	70%	
OA 5014 Other Pd Absen	\$ 4,293	\$ -	\$ 30,320	\$ (30,320)	N/A	
OP 5012 Op Paid Absen	\$ 6,244	\$ -	\$ 78,846	\$ (78,846)	N/A	
OS 5011 Oper Sal/Wages	\$ 131,190	\$ 1,476,137	\$ 1,061,435	\$ 414,701	72%	
OW 5013 Other Sal/Wag	\$ 45,753	\$ 575,689	\$ 301,097	\$ 274,592	52%	
SR 5020 Services	\$ 2,625	\$ -	\$ 32,998	\$ (32,998)	N/A	
TT 5032 Tires & Tubes	\$ 10,050	\$ 20,000	\$ 12,450	\$ 7,550	62%	
Paratransit/Moby (DRDO)	\$ 312,671	\$ 3,553,381	\$ 2,465,822	\$ 1,087,559	69%	

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
CL 5050 Cslty/Liab Cost	\$ 49,270	\$ 772,246	\$ 677,282	\$ 94,964	88%	
FR 5015 Fringe Benefits	\$ 155,639	\$ 2,023,753	\$ 1,159,217	\$ 864,536	57%	
MI 5090 Misc Expenses	\$ 11,309	\$ 561,746	\$ 133,696	\$ 428,050	24%	
MS 5039 Oth Mat & Supp	\$ 31,645	\$ 805,067	\$ 342,821	\$ 462,246	43%	
OA 5014 Other Pd Absen	\$ 38,844	\$ -	\$ 227,619	\$ (227,619)	N/A	
OE 5200 Other Op Exp	\$ -	\$ -	\$ -	\$ -	N/A	
OS 5011 Oper Sal/Wages	\$ 10,048	\$ 40,000	\$ 23,948	\$ 16,052	60%	
OW 5013 Other Sal/Wag	\$ 262,672	\$ 3,785,323	\$ 2,084,481	\$ 1,700,842	55%	
SR 5020 Services	\$ 63,496	\$ 1,871,278	\$ 564,769	\$ 1,306,509	30%	
TX 5060 Taxes	\$ -	\$ 1,000	\$ 49,271	\$ (48,271)	4927%	
UT 5040 Utilities	\$ 41,905	\$ 600,000	\$ 308,787	\$ 291,213	51%	
Administrative	\$ 664,828	\$ 10,460,413	\$ 5,571,891	\$ 4,888,521	53%	

ACCOUNT DESCRIPTION	ACTUAL MTD EXPENSE	REVISED BUDGET	YTD EXPENDED	AVAILABLE BUDGET	% YTD USED	
Fringe Costs	\$ (6,473)	\$ -	\$ -	\$ -	N/A	
Shared Expense	\$ (6,473)	\$ -	\$ -	\$ -	N/A	

Operating Expense Total	\$ 3,260,611	\$ 50,944,760	\$ 27,370,868	\$ 23,573,892	54%	
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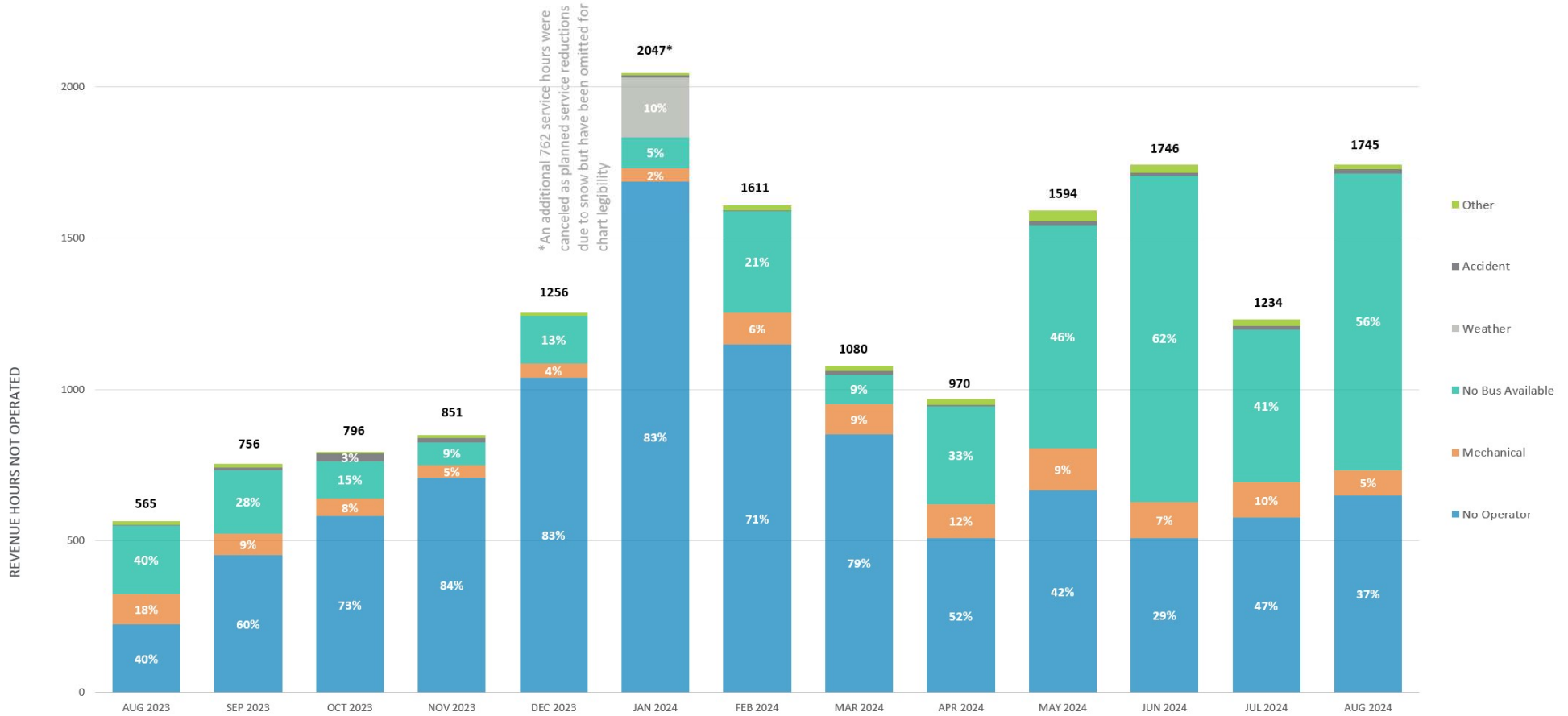
Totals							
Expense Total	\$	3,260,611	\$	50,944,760	\$	27,370,868	\$ 23,573,892 54%
Revenue Total	\$	(3,269,215)	\$	(82,669,960)	\$	(3,269,215)	\$ (79,400,745) 17%
(Gain)/Loss	\$	(8,603.85)			\$	24,101,653.07	\$ (55,826,852.95) 36.79%

Depreciation Exp	773,068	11,352,000	6,206,025	11,352,000
Capital Exp	1,512,784	15,965,700	2,585,836	13,379,864
Property Tax Timing			0.00	

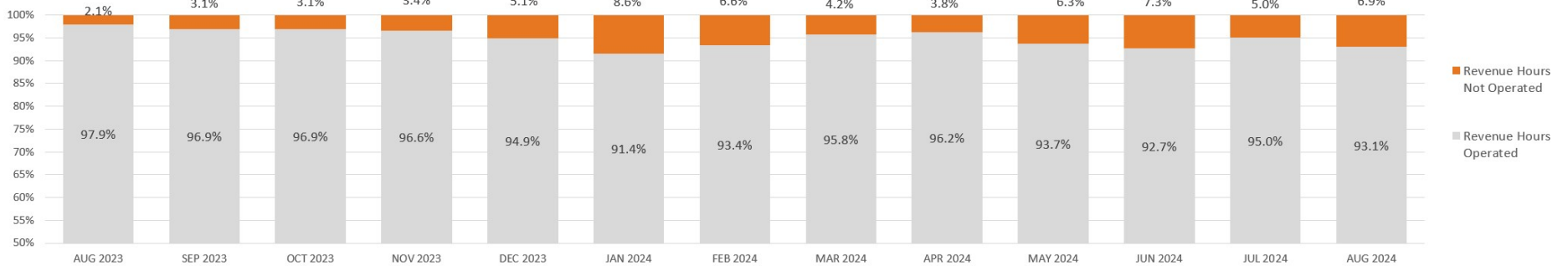
	MTD TOTAL	REVISED BUDGET	YTD TOTAL
Revised Exp	5,546,463	78,262,460	36,162,730
Revised Rev	(3,269,215)	(82,669,960)	(3,269,215)
Revised Net Loss/(Gain)	2,277,248.06	(4,407,499.88)	32,893,514.80



MONTHLY SERVICE INTERRUPTIONS REVENUE HOURS NOT OPERATED BY TYPE



Percent of Total Revenue Hours



August 2024 Customer Service Report

Customer Service Call Center Performance

	Combined	Bus (Fixed Route) Only	MOBY Only
Incoming Calls Offered	15,640	7,492	8,148
Incoming Calls Answered	14,029	6,638	7,391
Estimated Abandon Percentage	10.0%	11.0%	9.0%
Average Answer Time	0:00:58	0:00:52	0:01:04
Average Wait Time	0:01:04	0:01:00	0:01:08
Average Handle Time	0:02:57	0:02:15	0:03:12
Average Hold Time	0:03:31 (1,189 calls)	0:02:49 (551 calls)	0:04:07 (638 calls)
Estimated Service Level	91%	92%	89%

Recorded Feedback & Inquiries

Total = 231

	General		Driver		OTP		Vehicle		Ticket		Routing		Office Staff			Lost & Found		Other	
	F	P	F	P	F	P	F	P	F	P	F	P	F	P	CS	F	P	F	P
Positive	2	0	5	1	0	0	0	0	0	0	0	0	-	-	2	0	0	0	0
Neutral	7	1	0	0	0	0	0	0	7	0	9	0	-	-	-	43	0	6	0
Negative	2	1	52	0	56	0	7	0	11	0	5	0	-	-	3	0	0	9	3
Total	11	2	57	1	56	0	7	0	18	0	14	0	-	-	5	43	0	15	3
	13		58		56		6		18		14		5			43		18	
	5.6%		25.1%		24.2%		2.6%		7.8%		6.1%		2.1%			18.7%		7.8%	

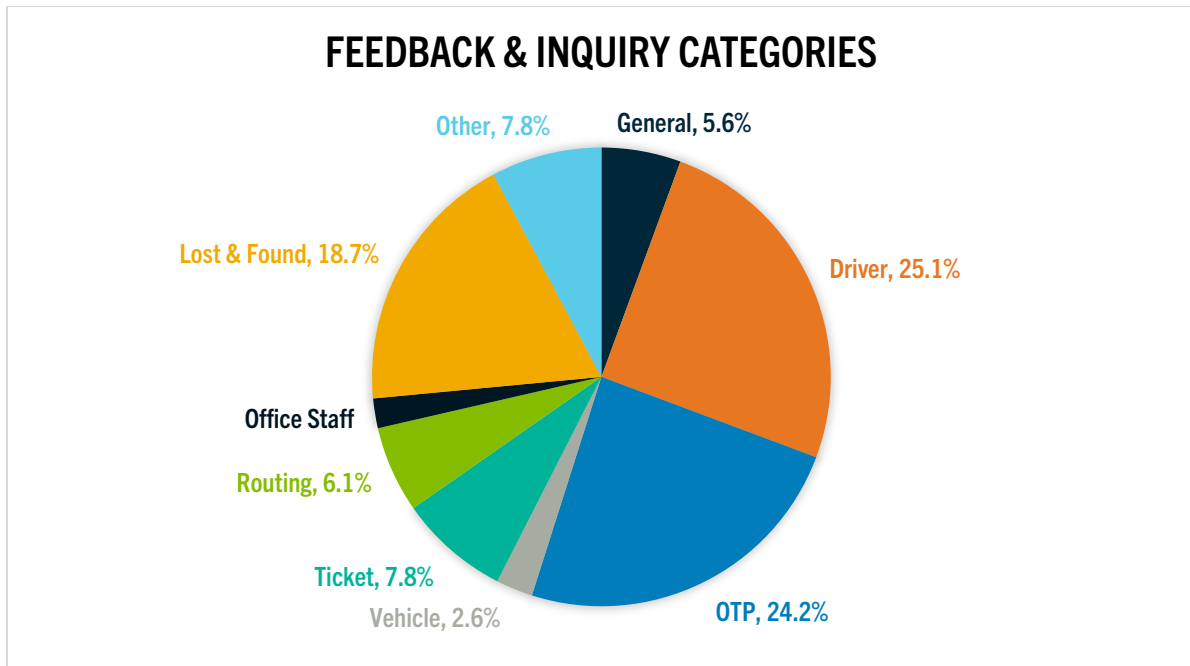
OTP = On-time performance (early, late, or missed bus)

Please note: Not all feedback (complaints) were valid.

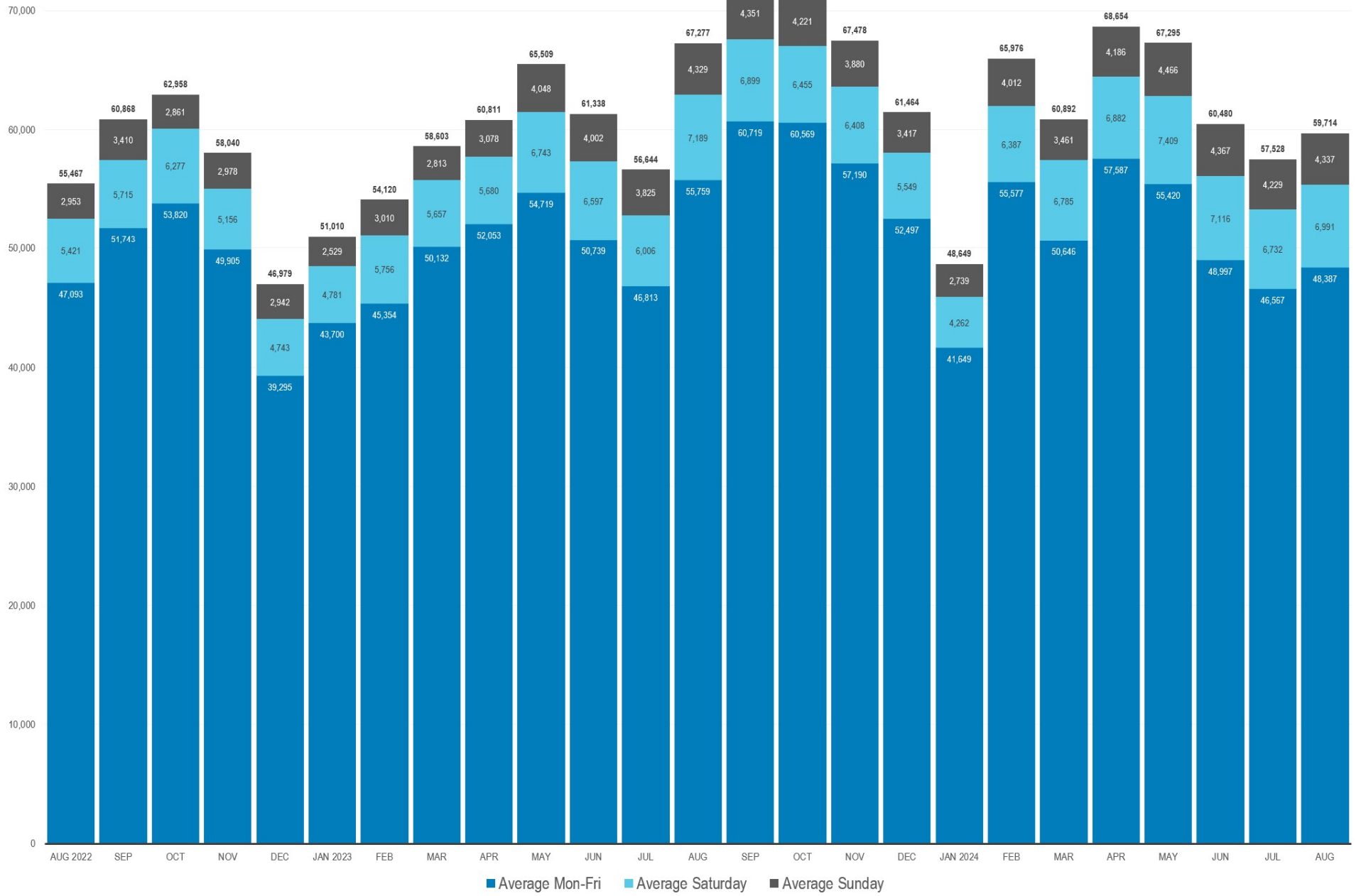
F = Fixed route

P = Paratransit (MOBY)

CS = Customer Service



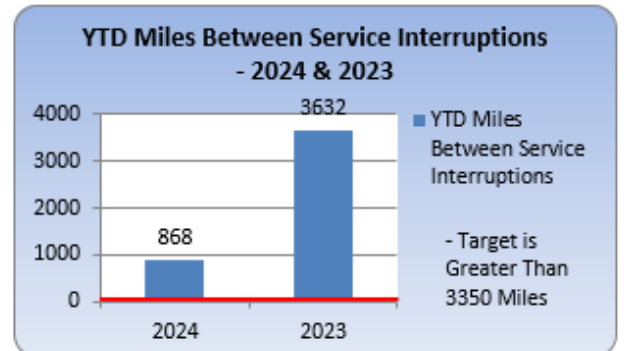
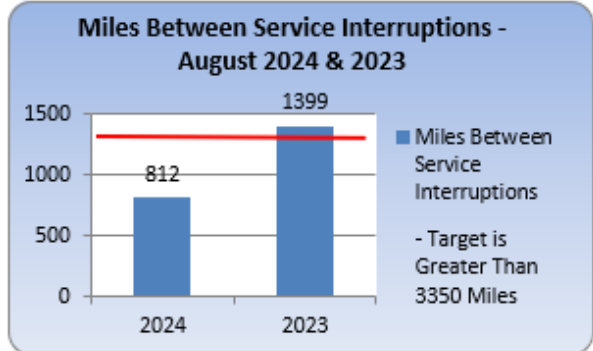
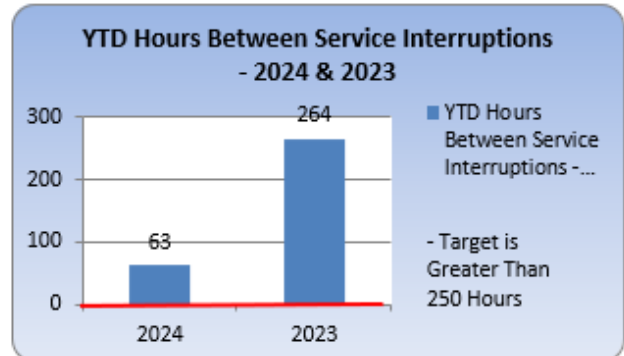
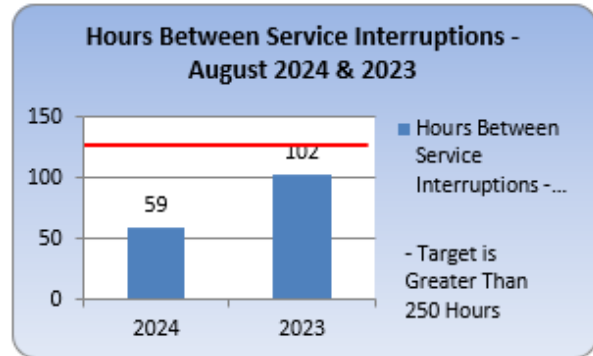
Average Weekly Ridership 2022 - 2024

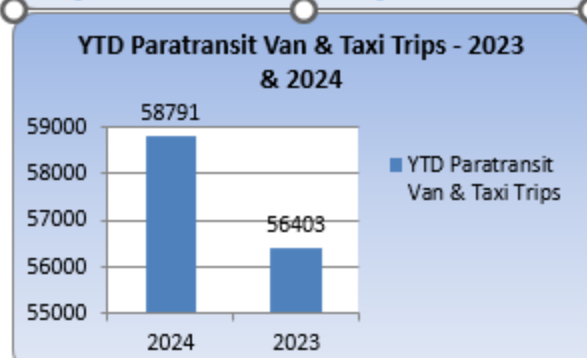
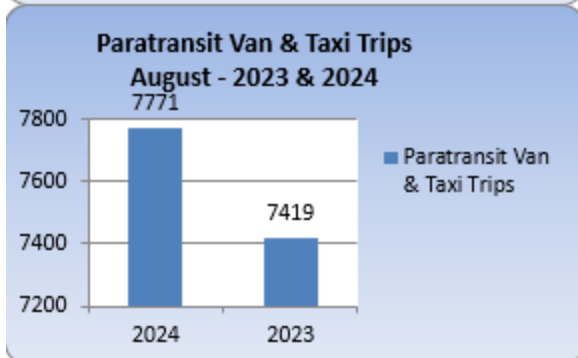
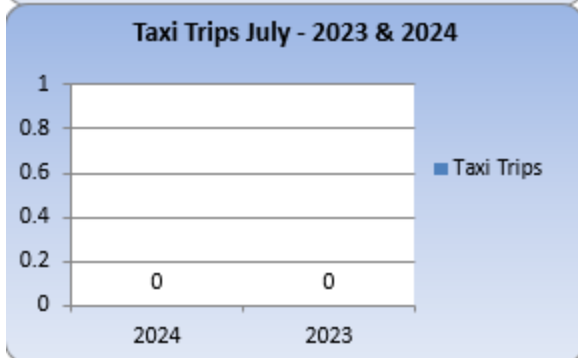
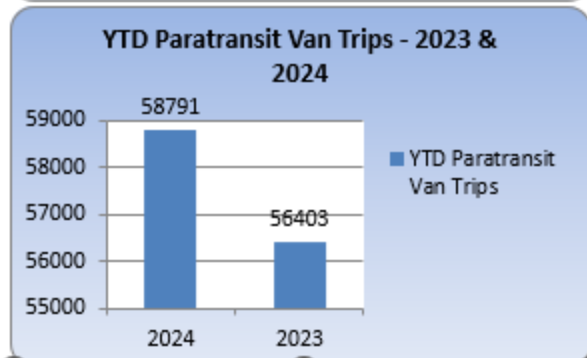
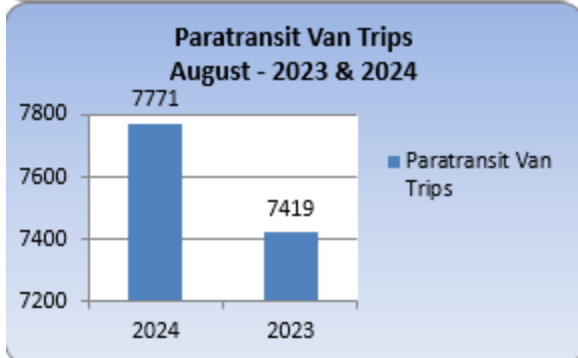
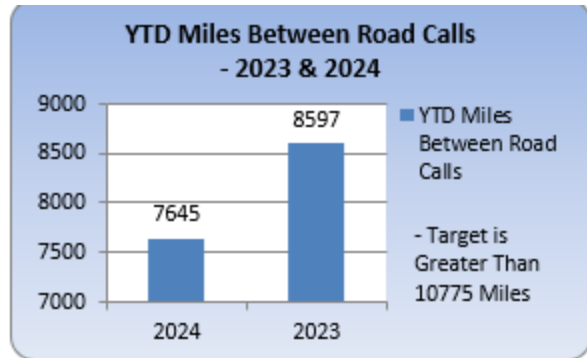
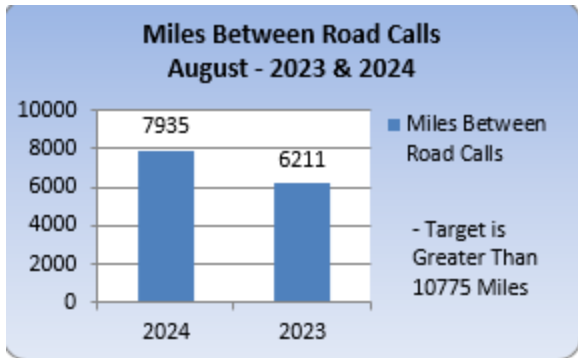


Metro Transit Operations Report

August 2024

Current Month	2024	2023	Variance	Year to Date	YTD 2024	YTD 2023	YTD Variance
Service				Service			
Service Hours	25191	25842	-2.52%	Service Hours	190804	170248	12.07%
Service Miles	349132	354021	-1.38%	Service Miles	2637399	2647778	-0.39%
Interruptions				Interruptions			
Hours Between Interruptions	430	253	69.96%	Hours Between Interruptions	3037	729	316.60%
Miles Between Interruptions	59	102	-42.64%	Miles Between Interruptions	63	264	-76.20%
Target Miles	812	1399	-41.98%	Target Miles	868	3632	-76.09%
	3350	3350			3350	3350	
Road Calls				Road Calls			
Miles Between Road Calls	44	57	-22.81%	Miles Between Road Calls	345	308	12.01%
	7935	6211	27.76%		7645	8597	-11.07%
Paratransit				Paratransit			
Total Van Trips	7771	7419	4.74%	Total Van Trips	58791	56403	4.23%
Passenger Hours	4394	4349	1.03%	Passenger Hours	36224	34203	5.91%
Trips per Hour	1.77	1.71	3.67%	Trips per Hour	1.62	1.65	-1.58%
Passenger Miles	46600	49609	-6.07%	Passenger Miles	385429	384886	0.14%
Trips per Mile	0.1668	0.1495	11.51%	Trips per Mile	0.1525	0.1465	4.09%
Taxi Trips	0	0	#DIV/0!	Taxi Trips	0	0	#DIV/0!
Total Trips - Van & Taxi	7771	7419	4.74%	Total Trips - Van & Taxi	58791	56403	4.23%

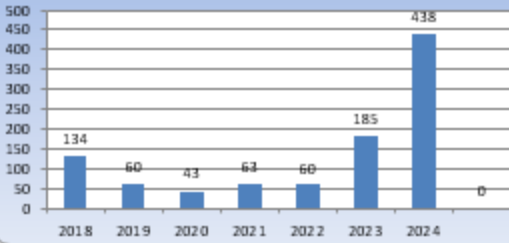




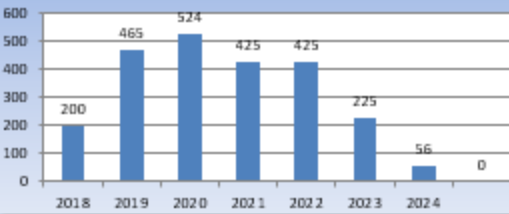
Service Interruptions Detail

Type	August 2024	August 2023	Difference	2024 YTD	2023 YTD	Difference
Accident	6	2	-4	47	35	-12
Unsanitary Bus	3	2	-1	20	11	-9
No Operator	145	59	-86	1537	236	-1301
Bus Operator Family Emergency	0	0	0	0	0	0
Drunk on Bus - Police Called	0	1	1	2	2	0
Passenger Emergency	0	1	1	4	5	1
Weather	0	0	0	0	0	0
Mechanical	46	73	27	334	299	-35
Unknown	8	0	-8	10	2	-8
Vandalism on Bus	0	0	0	0	0	0
Heavy Traffic	0	1	1	0	2	2
No Bus Available	222	115	-107	1212	244	-968
	0					
Total	430	254	-176	3166	836	-2330
Mechanical Reasons						
Air Conditioner	3	4	1	12	5	7
Air pressure went down	1	1	0	27	16	11
Brake Problem	7	1	-6	14	8	6
Broken Belt	0	1	1	3	3	0
Bus Body Problem	1	2	1	7	6	1
Bus shut down	2	20	18	64	117	-53
Delayed by Train	0	0	0	0	0	0
Door Problem	0	1	1	10	6	4
Electrical Problem	5	2	-3	24	13	11
Farebox	0	0	0	2	1	1
Leaking Fluid	3	0	-3	11	0	11
Leaking fuel	0	0	0	2	0	2
Lift malfunction	0	0	0	2	1	1
Light problem	2	2	0	8	3	5
Low water	3	5	2	30	15	15
Mirror Broke	0	0	0	3	2	1
No power	1	4	3	14	19	-5
Power Steering Problem	0	2	2	4	4	0
Oil Pressure	0	0	0	1	1	0
Overheated	9	2	-7	26	3	23
Radiator Leak	0	0	0	1	7	-6
Seat Problem	1	0	-1	2	2	0
Starting problem	0	0	0	5	2	3
Suspension problem	6	1	-5	37	21	16
Tire problem	5	5	0	34	23	11
Transmission malfunction	1	1	0	12	3	9
Unknown Mechanical	8	21	13	75	37	38
Windshield/Window	0	0	0	0	3	-3
Fumes	4			4		
Total	62	75	13	434	321	-113

Service Interruptions



Hours Between Interruptions



Miles Between Interruptions



Roadcalls



Miles Between Roadcalls



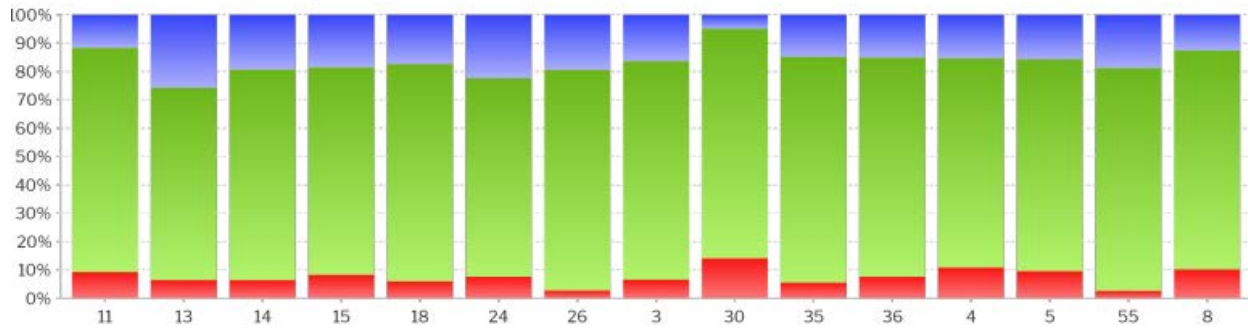
On-Time Depart%

↓ -4.1

75 Target On-Time% 80
Average



Departures: On-Time Performance by Route



Route Short Name	Route	Early Departs	% Early Departure	On Time Departs	% On Time Departure	Late Departs	% Late Departure	Total
11	Leavenworth Street	739	9.2%	6,353	79.1%	938	11.7%	8,030
13	13th / L Street	431	6.4%	4,557	67.9%	1,727	25.7%	6,715
14	108th / Fort	252	6.3%	2,948	74.3%	769	19.4%	3,969
15	Center Street	686	8.2%	6,119	73.2%	1,552	18.6%	8,357
18	72nd / Ames Avenue	1,461	5.9%	18,854	76.6%	4,296	17.5%	24,611
24	24th Street	1,337	7.5%	12,416	70.1%	3,966	22.4%	17,719
26	North Omaha	68	2.7%	1,963	77.9%	490	19.4%	2,521
3	North 40th / South 42nd	755	6.5%	8,929	77.1%	1,895	16.4%	11,579
30	30th Street	1,292	14.1%	7,427	80.9%	456	5.0%	9,175
35	North 33rd Street	257	5.5%	3,709	79.6%	693	14.9%	4,659
36	South Omaha	199	7.6%	2,030	77.3%	397	15.1%	2,626
4	Maple Street	1,914	10.8%	13,096	73.8%	2,735	15.4%	17,745
5	90th Street	328	9.5%	2,573	74.7%	542	15.7%	3,443
55	Q Street	76	2.6%	2,285	78.5%	548	18.8%	2,909
8	60th / Blondo Street	348	10.2%	2,645	77.2%	432	12.6%	3,425
		10,143	7.5%	95,904	75.9%	21,436	16.6%	127,483