

The July Metro Board Meeting will be held simultaneously in person and online using Zoom. The public is invited to attend. In consideration of everyone's time and in respect of those presenting, any online connection that is deemed to be causing a disruption may be removed from the meeting.

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AGENDA

REGULAR BOARD MEETING

TRANSIT AUTHORITY OF THE CITY OF OMAHA

2222 Cuming Street

Omaha, Nebraska, 68102

July 28, 2022

8:30 a.m.

1. Call to Order: Notice of the Regular Meeting was published in the Omaha World Herald on July 24, 2022.
2. Approval of Minutes of Previous Meetings:
 - a. Regular Meeting: June 23, 2022
3. General Public Comment Period

This is an opportunity for members of the audience to be heard regarding topics related to the Transit Authority of the City of Omaha, not on the agenda for a maximum of 2 minutes.

4. Administrative Report (L. Cencic)
5. Administrative Reports:
 - a. Administration/Human Resources (D. Grant)
 - b. Programs/Operation (I. Maldonado)
 - c. Communications (N. Ebat)
6. Resolution #426 - Continuity of Business in Conversion the Transit Authority of the City of Omaha, dba Metro, to the Regional Metropolitan Transit Authority of Omaha (E. Simpson)
7. Resolution – Request Approval to Award Contract to Tyler Technologies for Finance and Human Resources Software Package (W. Clingman)
8. Resolution – Request Approval of Fuel Contract (L. Cencic)
9. Board Chair Report (A. Haase)
10. Date, Time and Place of Next Regular Board Meeting
Thursday, August 25, 2022, at 8:30 a.m.
Authority’s Administrative Building
11. Adjournment

Tentative Resolutions for Next Board Meeting

Staff Uniform Credit Policy Addition to the Operating Policy
Approval of Actuarial Studies

6. RESOLUTION: **Resolution 426 – Continuity of Business in Conversion the Transit Authority of the City of Omaha, dba Metro, to the Regional Metropolitan Transit Authority of Omaha**

EXPLANATION: Pursuant to Nebraska Revised Statutes §§18-1801 to 18-1825, known and cited as the Regional Metropolitan Transit Authority Act, the Transit Authority of the City of Omaha, dba Metro, converted to a regional metropolitan transit authority with an affirmative vote of its Board of Directors. August 1, 2022 shall be the effective date of the conversion, and the Transit Authority of the City of Omaha, dba Metro, shall remain a body corporate and politic and a governmental subdivision of the State of Nebraska, but thereafter shall be known as the Regional Metropolitan Transit Authority of Omaha.

In an effort to continue and maintain the continuity of the business operations of public transit upon the effective date of conversion, staff requests the Board of Directors to reaffirm all such acts and transactions undertaken as the Transit Authority of the City of Omaha, dba Metro, in performing its public and essential governmental functions in the exercise of powers conferred upon it, and reaffirm its previously adopted resolutions, plans, programs, policies, rules, regulations, and rates, fares and charges for transportation as the Regional Metropolitan Transit Authority of Omaha, in performing its public and essential governmental functions in the exercise of powers conferred upon it by the Regional Metropolitan Transit Authority Act via an affirmative majority vote.

RESOLUTION NO. 426

July
28, 2022
Omaha, Nebraska

RESOLVED BY THE BOARD of DIRECTORS of the TRANSIT AUTHORITY OF THE CITY OF OMAHA, DBA METRO:

WHEREAS, The Transit Authority of the City of Omaha, dba Metro, was created pursuant to the Nebraska Revised Statutes Sections 14-1801 to 14-1826, known and cited as the Transit Authority Law; and

WHEREAS, the Nebraska Legislature enacted Nebraska Revised Statutes Sections 18-801 to 18-825, known and cited as the Regional Metropolitan Transit Authority Act, provides for a transit authority established under the Transit Authority Law to convert to a regional metropolitan transit authority upon a two-thirds affirmative vote of the board of directors of such transit agency; and

WHEREAS, the Board of Directors of the Transit Authority of the City of Omaha, dba Metro, approved the conversion of the Transit Authority of the City of Omaha, dba Metro to a regional metropolitan transit authority via Resolution 425; and

WHEREAS, August 1, 2022, shall be the effective date of such conversion, and the Transit Authority of the City of Omaha, dba Metro, shall remain a body corporate and politic and a governmental subdivision of the State of Nebraska, but thereafter as it continues in existence shall be known as the Regional Metropolitan Transit Authority of Omaha; and

WHEREAS, the Regional Metropolitan Transit Authority of Omaha, shall continue the same business operations of public transit, including all such acts and transactions undertaken as the Transit Authority of the City of Omaha, dba Metro, in performing its public and essential governmental functions in the exercise of powers conferred upon it by the Regional Metropolitan Transit Authority Act; and

WHEREAS, the Board of Directors of the Transit Authority of the City of Omaha, dba Metro, has previously adopted resolutions, plans, programs, policies, rules, regulations, and rates, fares, and charges for transportation; and

WHEREAS, the Regional Metropolitan Transit Authority of Omaha, in continuance of the same business operations, reaffirms all previously adopted resolutions, plans, programs, policies, rules, regulations, and rates, fares and charges for transportation of the Transit Authority of the City of Omaha, dba Metro, unless otherwise amended, modified, or changed.

NOW, THEREFORE, BE IT RESOLVED BY THE TRANSIT AUTHORITY OF THE CITY OF OMAHA, DBA METRO, BOARD:

ADOPTED BY:

CHAIR

CERTIFICATE

The undersigned duly qualified Recording Secretary, acting on behalf of the Transit Authority of the City of Omaha, dba Metro, certifies that the foregoing is a true and correct copy of a Resolution adopted at a legally convened meeting of the Board of Directors held on this 28th day of July, 2022.

Signature of Recording Officer,
Eren Ortega Gomez, Legal Administrative Clerk

Date

7. RESOLUTION: **Request Approval to Award Contract to Tyler Technologies for Finance and Human Resources Software Package**

EXPLANATION: Staff is seeking approval to award a contract to Tyler Technologies in an amount not to exceed \$798,504 over the next 3 years for the purchase of an integrated software package that will replace the existing general accounting and payroll software. It will also add additional functionality for the Finance and Human Resources departments and move some processes within these departments to paperless processing.

This procurement will be paid for with 80% federal 5339 funds. The local match funds for this project will not exceed \$159,700.80.

This item will be reviewed with the Procurement Committee prior to the Board Meeting.

Recommend Approval.

8. RESOLUTION: **Request Approval of Fuel Contract**

EXPLANATION: On July 21, 2022, Metro determined that it was prudent to obtain bids for diesel fuel due to a decrease in fuel prices for a 6-month period beginning on September 1, 2022.

This fuel contract is for a biodiesel blend of 20% for the month of September and 5% for the period of October 1, 2022 through February 28, 2023. Metro will receive a rebate of \$0.50/gallon for the 20% blend from the Nebraska Soybean Board.

Metro received two bids for this contract. The low responsive, compliant bid was from Sapp Bros Petroleum, Inc at \$3.3793 per gallon, including freight for 195,000 gallons. The CEO/Executive Director advised the Board Chair, Ms. Haase, who agreed with the approval of the contract to Sapp Bros Petroleum, Inc.

We are requesting full Board concurrence for a contract award to Sapp Bros Petroleum, Inc. in the amount of \$658,963.50 for the diesel purchase.

Sapp Bros Petroleum, Inc. is paid upon invoicing after delivery, which is spread out incrementally throughout the contract period.

Recommend Full Board Approval

PURPOSE

The Omaha metro area needs reliable, quality public transportation to grow sustainably and serve the diverse needs of our residents.

MISSION

Metro connects people, places and opportunities through quality transit services.

VISION

Metro is a valued transportation choice for all members of our community and a vital partner in Omaha's future.

Metro aims to realize this vision by cultivating and investing in:

- Collaborative communication
- Employee empowerment
- Culture of respect & appreciation
- Well-maintained equipment & facilities
- Up-to-date technology & processes
- Ongoing training & safety efforts
- Collaborative partnerships to improve our service
- Outstanding rider communication & experience
- Recognition of Metro's value to the community

VALUES

Unity: We are a team with a common purpose.

Responsibility: We take pride in our work and are committed to going above and beyond.

Care: We care about our customers and each other.

Resourcefulness: We are adaptable and driven to overcome challenges.

Learning: We are always training for tomorrow.

Appreciation: We are motivated to provide a quality of life for those we love through competitive wages and compensation.

VISION:

METRO IS A VALUED TRANSPORTATION CHOICE FOR ALL MEMBERS OF OUR COMMUNITY AND A VITAL PARTNER IN OMAHA'S FUTURE.

Project Phoenix aims to make Metro a great place to work by creating a stronger culture and improving the way we work together



SERVICE COLLABORATIONS,
RIDER EXPERIENCE

RECOGNITION
OF METRO'S
VALUE TO THE
COMMUNITY

COLLABORATIVE
PARTNERSHIPS
TO IMPROVE OUR
SERVICE

OUTSTANDING RIDER
COMMUNICATION AND
EXPERIENCE -
"THE RIDER COMES
FIRST"

MAINTENANCE, EQUIPMENT,
AND TRAINING

CLEAN,
FUNCTIONING,
WELL-MAINTAINED
EQUIPMENT &
FACILITIES

UP-TO-DATE
TECHNOLOGY AND
PROCESSES TO ENSURE
QUALITY EQUIPMENT
AND SERVICE

ONGOING
TRAINING &
SAFETY EFFORTS
FOR ALL
DEPARTMENTS

COMMUNICATION,
CULTURE, AND
CAREERS

TRANSPARENT
2-WAY
COLLABORATIVE
COMMUNICATION

EMPLOYEE
EMPOWERMENT
THROUGH CAREER
ADVANCEMENT
AND REWARD

A CULTURE OF
MUTUAL RESPECT,
APPRECIATION, AND
TEAMWORK

Meeting Minutes – June 23, 2022

MINUTES

REGULAR MEETING

TRANSIT AUTHORITY OF THE CITY OF OMAHA

2222 Cuming Street

Omaha, Nebraska, 68102

JUNE 23, 2022

MINUTES

The Transit Authority of the City of Omaha Board met in Regular Session on Thursday, June 23, 2022, at 8:30 a.m., in person at the Authority's Administration Building, 2222 Cuming Street, Omaha, Nebraska 68102, and virtually due to COVID-19. Notice was given in advance of the meeting by publication in the Omaha World Herald. For the benefit of the public in attendance, a copy of the Open Meetings Law is posted in the meeting room and the Agenda is published on the display in the facility lobby. The following persons were in attendance at the meeting:

Authority Board:

Ms. Amy Haase, Chair

Mr. Othello Meadows, Vice Chair (Absent)

Mr. Jay Lund

Mr. Daniel Lawse

Ms. Julia Plucker

Authority Staff:

L. Cencic, CEO/Executive Director

I. Maldonado, Deputy Executive Officer

D. Grant, HR Director

E. Simpson, Legal Director (Absent)

K. Pendland, IT Director

W. Clingman, Finance Director

D. Kelsey, Operations Director

J. Willoughby, Senior Project Manager (Absent)

J. Rumery, Grant Administrator (Absent)

Others Present:

Other Metro staff

MAPA staff

Members of the public

Meeting Minutes – June 23, 2022

Agenda Item #1: Call to order

Ms. Haase called the meeting to order at 8:32 a.m. For the benefit of the public in attendance, a copy of the Open Meetings Law has been posted in the meeting room and is available online at ometro.com, and the agenda was published on the display in the facility lobby.

Agenda Item #2a: Approval of Minutes of Previous Meeting

Ms. Haase entertained a motion to approve the minutes of the Board Meeting on May 26, 2022.

Motion by Ms. Plucker; Second by Mr. Lawse

**ROLL CALL:
UNANIMOUS; MOTION CARRIES.**

Agenda Item #2b: Approval of Minutes of Board Retreat Meeting

Ms. Haase entertained a motion to approve the minutes of the Board Retreat Meeting on May 27, 2022.

Motion by Mr. Lawse; Second by Mr. Lund

**ROLL CALL:
UNANIMOUS; MOTION CARRIES.**

Agenda Item #3: General Public Comment Period

Ms. Haase opened the General Public Comment Period to invite members of the audience to be heard regarding regular topics related to the Transit Authority of the City of Omaha. No members of the public came forward to comment.

Agenda Item #4: Administrative Report

(L. Cencic)

Ms. Cencic informed the Board that office construction is still underway. She thanked staff for their continued patience of working in a construction zone, as she knows this is a disruptive process. The project is on schedule to add a few more offices to the building by this fall. This project is taking an under-utilized former conference room that had become a storage area for old furniture and transforming it into a more useful space. The final product of this renovation will also help with future hybrid online/in-person meetings by providing better two-way communication between online and in-person attendees.

Ms. Cencic updated the Board that Metro is currently working with MAPA to renegotiate their lease. MAPA is currently a tenant in the Metro building and Metro looks forward to working on the next agreement with them to have them continue their work here.

Meeting Minutes – June 23, 2022

Ms. Cencic informed the Board that she, Metro's Finance Director, and Metro's Legal Director have been participating in Board meetings with the Omaha Streetcar Authority. The second Board meeting was earlier this week. A new interim Executive Director has now been hired to help with moving that project forward. In addition to Metro's role on the Streetcar Authority Board, Ms. Willoughby and Ms. Cencic are also actively involved with the City's project development group that is reviewing plans and working with HDR on design and decisions.

Ms. Cencic shared with the Board that July 1st is going to be a big day in Metro's history. On that day, Metro will be opening the 8th & Farnam ORBT station, which was awaiting the completion of construction in that area. Metro will now have a full ORBT station up and running in that location concurrent with the opening of the Gene Leahy Mall. Additionally, July 1st is also Metro's 50th Anniversary as an agency. Metro was created by state legislature on July 1, 1972. This is a very important time to reflect on all that Metro does for the community, the millions that have been served over the years, and all that Metro does to connect people, places, and opportunities. Ms. Cencic thanked all staff for their work and asked to take a moment to appreciate how integrated Metro has been in the community over the last 50 years. To celebrate this, Metro will be doing some fun promotions and announcements, including a contest that will be announced in the near future.

Discussion was had.

Agenda Item #5a: Administrative Reports

(D. Grant)

In the Month of June, Metro hired 16 people with 10 of those starting in the month of June. Of those 16, we hired 6 Bus Operators, 1 Paratransit Operator, 1 Mechanic, 2 Mechanic Supervisors, a Communications Specialist, and a Tire Specialist. In addition to those roles, Metro also promoted 3 current transit Operators to Field Supervisors. We are very excited to get this new role at Metro off the ground and working for our community.

Additionally, since the last Board meeting, we have created and started advertising for 5 new roles which include a Senior Engagement & Experience Specialist, another Tire Specialist, and 2 Dispatchers. With onboarding such a large number of employees over the last couple of months, we want to publicly acknowledge Mr. Wells and his training department. Many of these roles spend either their first 2 days or their first 8 weeks with the training team. This team ensures a high quality initial experience at Metro for our new hires. The training team has done a wonderful job with the number of people Metro has been hiring.

Discussion was had.

Agenda Item #5b: Administrative Reports

(I. Maldonado)

Metro's staff continues to work hard on maintaining proper service levels, maintenance of vehicles and facilities, monitoring on-time performance, training operators and maintenance personnel, and promoting safe operations. Metro held a Employee Safety Meeting and a Safety Committee Meeting where internal staff discussed ways to improve safety and security. In conjunction with the Transportation Safety Administration,

Meeting Minutes – June 23, 2022

Metro held 3 days of quarterly operator trainings where all operators went through training on issues pertaining to safety and their own protection, safe driving, and security issues.

Since the last Board meeting, Metro held the graduations of 5 fixed route operators, and tomorrow Metro will have 4 new operators and 2 maintenance staff graduating.

This month, Metro participated in a Stuff the Bus event where approximately 33,000 pounds of food was collected to help the St. Vincent de Paul Food Pantry, to help feed local low-income families.

Metro also started the College World Series circulator which operates one hour before and after the games. Metro was informed yesterday that this route will start early today because they have added another game to the schedule.

Earlier this month, 24 members of the Bus History Association held their annual conference in Omaha. During their stay, they visited Metro's facilities to look at the retro buses as well as the electric buses. This group was very excited to have the opportunity to look at Metro's vehicles.

Mr. Maldonado informed the Board that he participated in various committee meetings including the Metropolitan Area Planning Agency (MAPA) Equity Learning capsule and the Transportation Technical Advisory Committee. Special thanks to the team here who actually engage in trying to get Metro staff recognized and engaged in the different activities. Metro staff participated in the Juneteenth Parade and held a barbeque. Metro provided a bus for the parade.

Discussion was had.

Agenda Item #5c: Administrative Reports

(L. Cencic for N. Ebat)

Ms. Ebat joins us online today but apologizes that she cannot be here in person. She will be giving these updates in the future. In addition to Ms. Ebat, Metro also welcomes a new Communications Specialist. Metro is very excited to have a fully staffed Communications team.

In May and June, Metro offered free rides for Bus to Ballot and saw an 11% increase in ridership compared to a typical Tuesday in May. Metro also participated in the promotion of Bike to Work Day where free rides were offered to those with bicycles. This resulted in a 28% increase in bike rack usage. There was also a 5% increase in overall ridership compared to a typical Friday.

In addition to the Juneteenth Parade and the Freedom Festival, Metro also worked with the local Omaha Union Fanclub, Omaha Parliament, to take ORBT to a soccer game. Metro also took a bus to the UNO Childcare Center to talk about being a bus operator and how they can take the bus in Omaha. Metro also did a How To Ride training with SWIPCO and SWITA in Council Bluffs for the Boys and Girls Club, teaching about 50 kids how to ride a bus, how to request a stop, and things like that.

Our media coverage continues to grow and increase. In the first half of 2022, Metro has had more than twice as many media mentions than in 2021. From January through May 2022, Metro had 69 mentions. In the same time period of 2021, Metro only had 31 mentions. In May 2022 alone, Metro was covered by 18 stories..

Discussion was had.

Meeting Minutes – June 23, 2022

Agenda Item #6: Resolution #425: Conversion of the Transit Authority of the City of Omaha, dba Metro, to a Regional Metropolitan Transit Authority

(A. Haase)

Pursuant to Nebraska Revised Statutes §18-1801 to §18-1825, known and cited as the Regional Metropolitan Transit Authority Act, the Transit Authority of the City of Omaha, dba Metro, may convert to a regional metropolitan transit authority with an affirmative two-thirds vote of its Board of Directors. As of the effective date of the conversion, Metro shall remain a body corporate and politic and a governmental subdivision of the State of Nebraska, but thereafter shall be known as the Regional Metropolitan Transit Authority of Omaha.

In addition to the powers and authority granted under the Transit Authority Law (Nebraska Revised Statutes §14-1801 to §14-1826), such regional metropolitan transit authority shall have and possess all of the powers and authority of, together with the duties and responsibilities of, a regional metropolitan transit authority pursuant to the Regional Metropolitan Transit Authority Act. The operating jurisdiction of such regional metropolitan transit authority shall be deemed to extend to all areas within the boundaries of the municipality that established the transit authority under the Transit Authority Law, as may thereafter be expanded.

At any time after the conversion into a regional metropolitan transit authority, any municipality that is within the same metropolitan statistical area or combined statistical area as such regional metropolitan transit authority may decide, by an affirmative two-thirds vote of its governing body, to request to join such regional metropolitan transit authority. Upon approval of such request by a two-thirds vote of the board of directors of such regional metropolitan transit authority, the operating jurisdiction of such regional metropolitan transit authority shall be deemed to extend to all areas within the boundaries of such municipality, as may thereafter be expanded.

The effective date of the conversion to a regional metropolitan transit authority shall be August 1, 2022.

Discussion was had.

Motion by Mr. Lawse; Second by Mr. Lund

ROLL CALL:

UNANIMOUS; MOTION CARRIES.

Agenda Item #7: Board Chair Report

(A. Haase)

Ms. Haase shared with the Board that the Policy & Planning Committee has been focused on Resolution #425. There are a few other policy items that the committee will continue to work through that have not been updated in a number of years. The Board had the retreat on May 27, 2022, which was the only other big item from the past month.

No updates were shared from the Finance Committee.

Mr. Lund and Mr. Lawse reported that the Operations Committee has been focused on Resolution #425 as well. Other items were covered by agenda items previously addressed during today's meeting.

Meeting Minutes – June 23, 2022

Agenda Item #8: Date, Time and Place of Next Board Meeting

Thursday, July 28, 2022, at 8:30 a.m. to be held at Metro Transit Authority’s Administrative Building.

Agenda Item #9: Adjournment

There being no further business to come before the Board, a motion was entertained to adjourn the meeting at 9:11 a.m.

Motion by Ms. Plucker; Second by Mr. Lawse

ROLL CALL:

UNANIMOUS; MOTION CARRIES.

Ms. Amy Haase – Chair

Recording Secretary

July

Recruiting Report

	July Hires	Proj. Remaining Need	Recruiting Activity Notes
All Roles	30	19+	30 people started new roles at Metro in the month of July. Metro also posted 4 additional hiring needs: Network Security Administrator, Dispatcher, Payroll & Benefits Specialist, and a Safety & Security Director.

Operations	Bus Operators - Omaha	17	0	17 new drivers started in the month of July.
	Paratransit Operators	3	1	3 Paratransit Operators started in the month of July.

Maintenance	Mechanic III	1	5	New Hire starts July 25th
	Mechanic Helper	3	1	3 Mechanic Helpers started in July.
	Body Shop Mechanic	0	2	Currently reviewing and interviewing several candidates.

BG&E	N/A	0	0	
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Custodial	Custodian	1	0	1 new Custodian started in the month of July
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July**Recruiting Report**

Role	July Hires	Proj. Remaining Need	Recruiting Activity Notes
Admin Staff	5	10	
→ Safety & Security Director		1	Currently reviewing candidates and will start interviewing soon.
Payroll & Benefits Specialist		1	Currently in the final stage of interviewing candidates.
Network Administrator		1	Currently in the final stage of interviewing candidates.
Transit Field Officer		0	3 internal candidates have been promoted.
Dispatcher	3		1 internal candidate and 1 external candidate has been hired.
Tire Specialist	1	1	1 internal candidate has been promoted
Sr. Employee Engagement & Experience Specialist	1	0	New Hire starts 7/25
Sr. Manager of Planning & Scheduling		1	Currently reviewing candidates and will start interviewing soon.
<u>Pending Job Openings</u>		<u>5</u>	These job descriptions are currently being drafted.

Jobs are posted internally, on Indeed, NEworks, LinkedIn, CareerLink, print ads, social media, www.ometro.com, exterior bus signage, and hood signs.

ADMINISTRATIVE REPORT

Grant Administration Update – Jeffrey Rumery:

Grant No.	Description	Grant Total	Funding Remaining Date 06/15/2022	Completed Projects	Status of ongoing and completed projects
NE-03-0041	Construct Transit Center(s); Buses	\$6,646,607	\$226,605	Rolling stock procurement, Westroads and Benson Park Transit Centers; split-funded NOTC upgrade.	Transit Center enhancements are in the process of being installed and finished.
NE-04-0044	Creighton TC	\$2,993,130	\$1,263,288	Phase I of Transit Mall complete. Phase II substantially complete.	
NE-95-X004/NE-35-X005	BRT ALLOCATION GRANT	\$7,443,889	\$2,120,700	Construction is complete. Bus project is complete.	Construction on 8 th & Farnam station has begun.

Grant No.	Description	Grant Total	Funding Remaining Date 06/15/2022	Completed Projects	Status of ongoing and completed projects
NE-34-X006	FLEET & FUEL MGT GRANT	\$4,709,375	\$0	New Buses have arrived and are in service, Fleet & Fuel has been project is in process for software and pumps.	Buses have arrived and are in service. Portions of software is in process; hardware will be procured through other means. Grant will close this quarter
NE-34-X007	FARE SYSTEM UPGRADE	\$1,775,936	\$483,955	Contract finalized and vehicles install completed. Station Install complete.	UMO Rollout continues.
NE-34-X008	DIGITAL DISPLAYS	\$2,265,610	\$0	Displays have arrived and are in installed.	Grant will close this quarter.
NE-34-X009	FACILITY SUSTAINABILITY	\$6,685,000	\$6,588,136	Task Order 10 to SRF for preliminary design and engineering has been signed.	Final IFB for the projects is in process of completion. Replace Employee Parking, add solar, upgrade electrical, expand CNG footprint, replace skylights. Work Orders have been issued for design
NE-90-X118	CARES ACT GRANT	\$24,162,926	\$10,132,871	Driver barrier installed on majority of buses, New Flyer Barriers on order.	Will be used to offset Metro's expenses in response to the COVID-19 Emergency. Funds will support adequate response to, and recovery from, COVID-19 Emergency.
NE-90-X117	2019 5307 OPERATING GRANT	\$6,800,200	\$271,479	Vans project has been completed; small projects have started. New truck has been purchased for Maintenance, other capitalized operations	Small projects remaining to close before the grant is closed.

Grant No.	Description	Grant Total	Funding Remaining Date 06/15/2022	Completed Projects	Status of ongoing and completed projects
NE-90-X120	2020 5307 OPERATING GRANT	\$8,664,737	\$4,414,915	Furniture for New offices has been procured,	Grant will allow for various projects such as new shelters, shop equipment and support vehicles. New MOBY Vans are being speced to procure
NE-34-X010	2020 Lo No Grant	\$2,369,500	\$178,440	3 all Electric New Flyer 40' Buses have arrived. Charging stations have been installed and are operating. Buses are going through post-delivery inspections.	Tools have been arriving on a piecemeal basis and training has been taking place with technicians.
NE-90-X125	2021 Metro 5307 Grant Capital/Planning/ADA	\$3,186,300	\$2,175,205	MetroNext is complete, various projects for BGE & Maintenance are in various stages of procurement.	Grant will allow for various projects around Metro to be Completed such as new radios, signage computer hardware and software, and shop tools and equipment. Will also fund Planning and ADA services
NE-90-X127	2015 ARP GRANT	\$14,170,473	\$13,531,742	Funds for advanced paratransit have been drawn.	Will be used for Metro's response to the ongoing COVID-19 Emergency

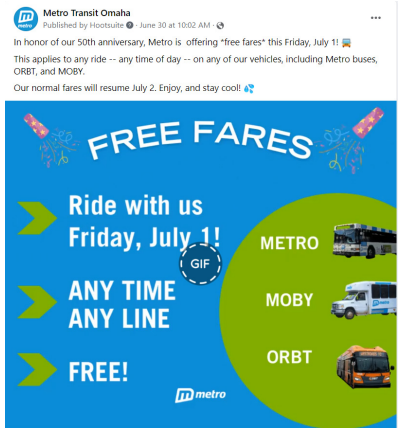
SOCIAL MEDIA SUMMARY

6.1.22 - 6.30.22



Facebook: **Metro Transit Omaha**

Posts: 24
Reach: 14,020
Reactions: 296
Comments: 38
Shares: 92
9 new page likes | 0.43% increase



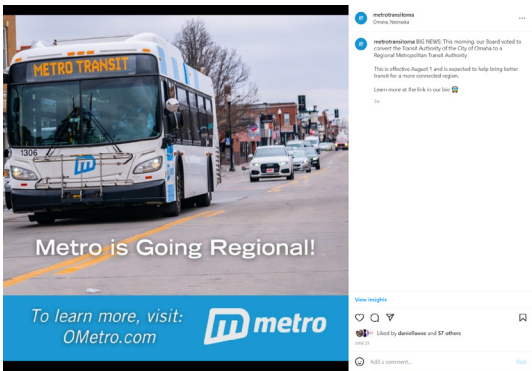
Twitter: **@rideORBT**

Tweets: 54
Impressions: 15,500
Avg. 1278 impressions/post for the year
Mentions: 42
Profile visits: 2,303
8 new followers | 0.74% increase



Instagram: **@metrotransitoma**

Posts: 8
Likes: 231
Avg. 26.9 likes/post for the year
Comments: 1
3 new followers | 0.23% increase



EARNED MEDIA SUMMARY

6.1.22 - 6.30.22

42 stories | 20 outlets

New e-bikes and bike stations along OBRT bus line to provide more connections in the city



KPTM - ORBT + Heartland Bike Share

CWS 2022 EVENT GUIDE: What you need to know before heading to the College World Series



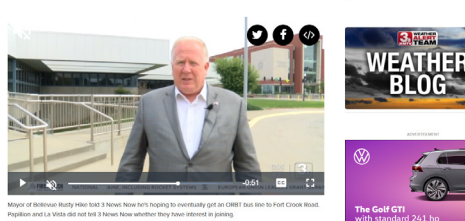
WOWT - CWS Stadium Circulator

Metro votes to broaden its public transit scope beyond Omaha



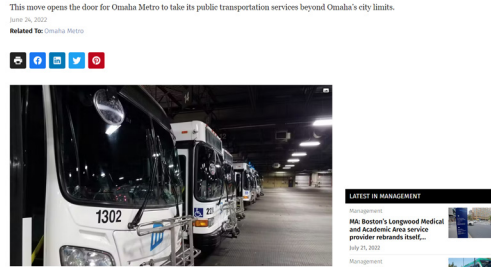
Nebraska Examiner - Regional Authority

Metro Transit goes regional with goals of more bus routes, enhanced services & possible routes in Sarpy County



KMTV - Regional Authority

Omaha Metro looks to future with move to Regional Metropolitan Transit Authority



Mass Transit - Regional Authority

Metro Transit to offer fare-free rides in Omaha for 50th anniversary



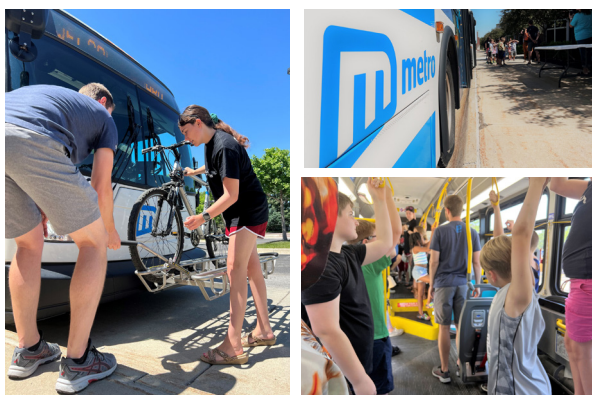
KETV - Free fares

Stuff the Bus with WOWT June 2

Metro provided buses at the two locations for WOWT's Stuff the Bus event, which asked members of the community to stuff the bus with donations for St. Vincent de Paul's food pantry.

Council Bluffs Boys & Girls Club June 16

Staff members took a bus out to the Council Bluffs Boys & Girls Club to talk to the kids about how to ride the bus and use the bike rack.



Freedom Festival + Juneteenth June 18

Metro staff shared a table with MAPA at the Freedom Festival, talking to more than 200 people about transit.

The EUS group walked in the Juneteenth parade with a Metro bus, celebrating with the community.



CWS Stadium Circulator June 16 - 26

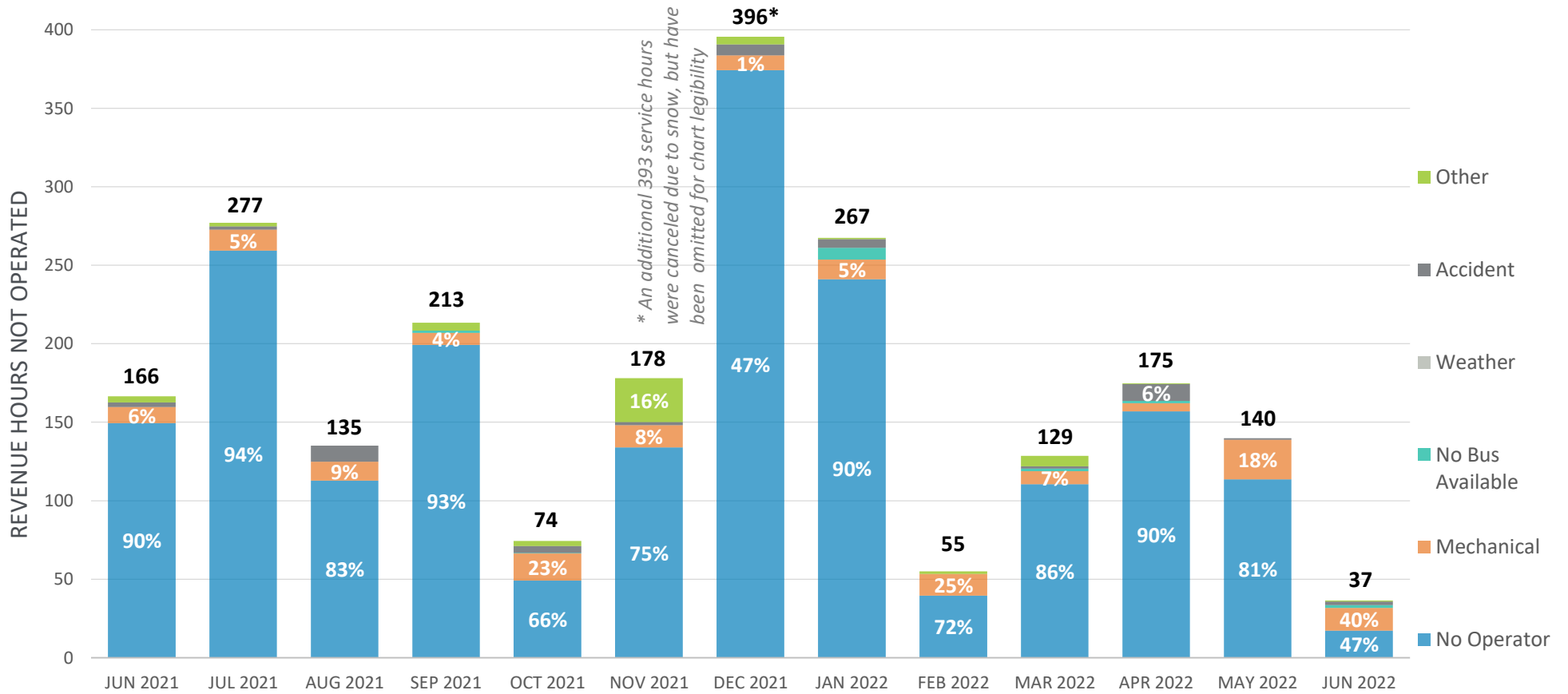
For the 2022 NCAA Men's College World Series, Metro provided service around downtown and the ballpark with its Stadium Circulator. Outreach was done with CWS, MECA, and through Metro's communication channels.

OUTREACH

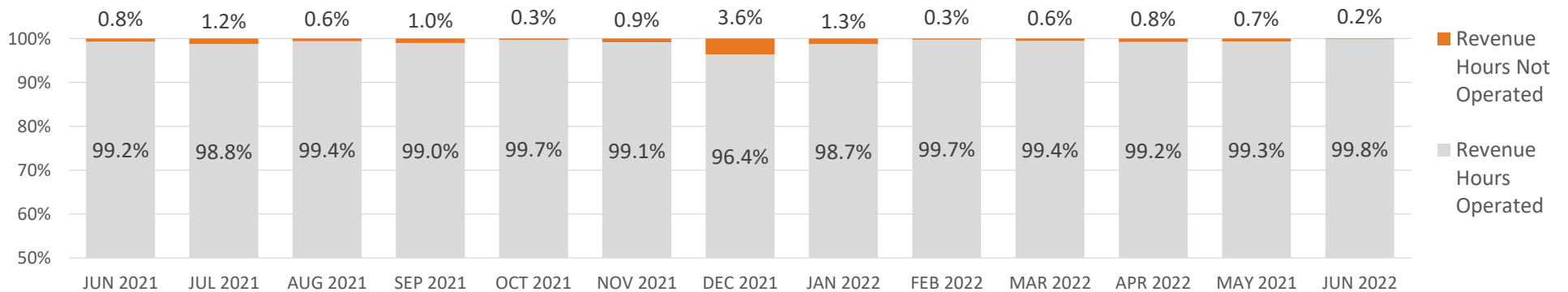


MONTHLY SERVICE INTERRUPTIONS

REVENUE HOURS NOT OPERATED BY TYPE

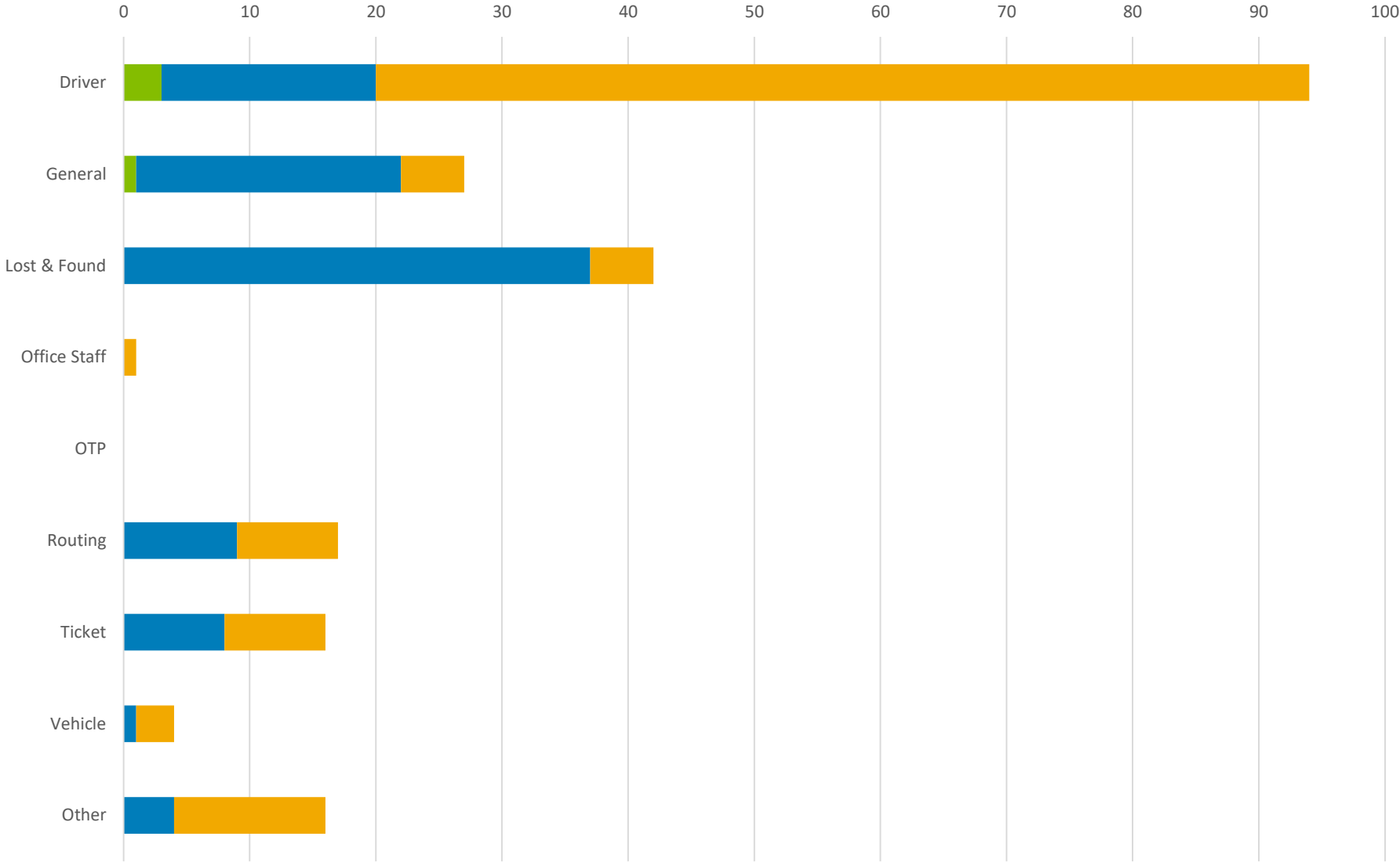


Percent of Total Revenue Hours

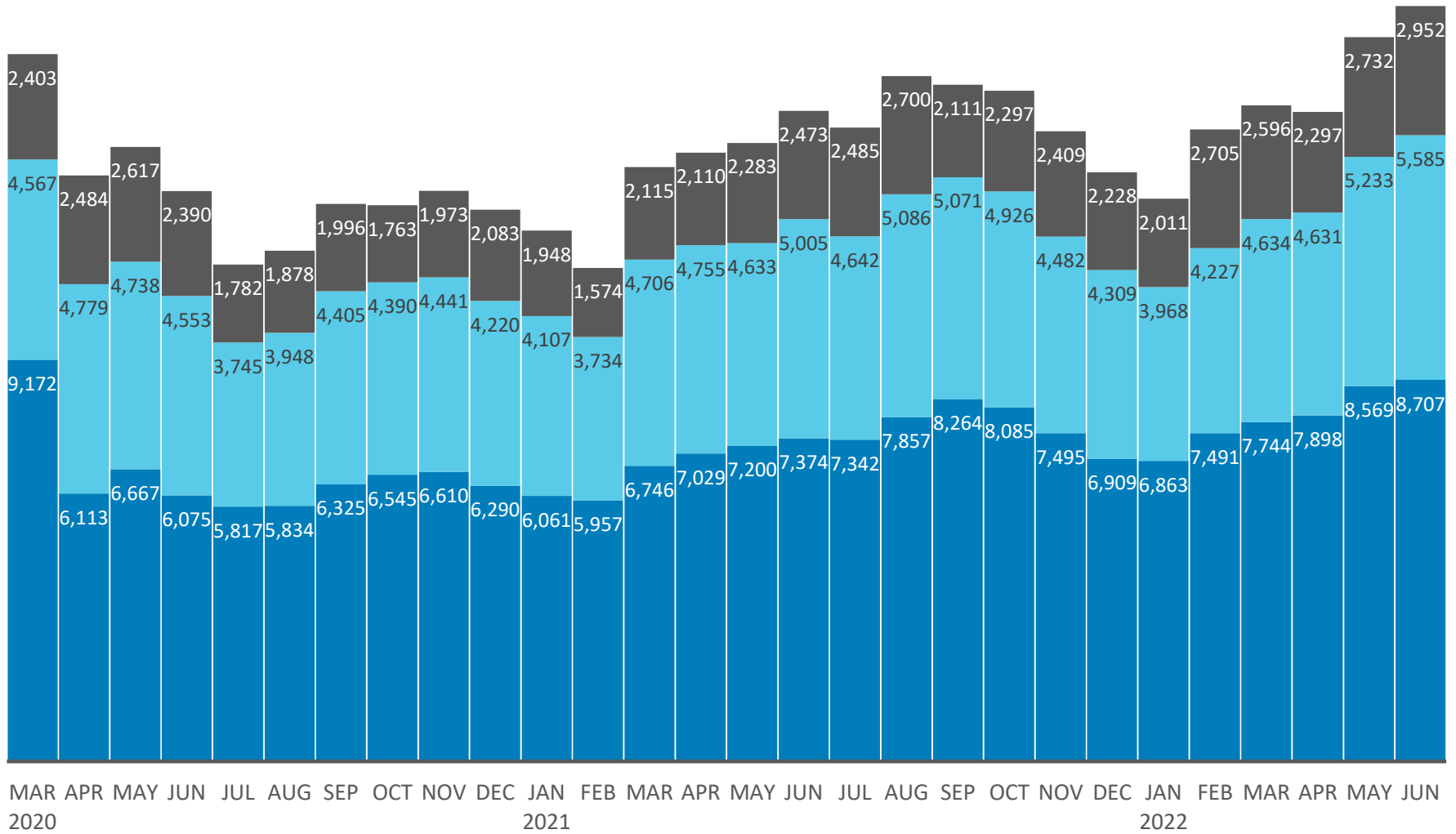


June 2022
Fixed Route Registered Customer Service Concerns by Category

■ Positive ■ Neutral ■ Negative



COVID-19 Impact on Monthly Ridership - Average by Day Type

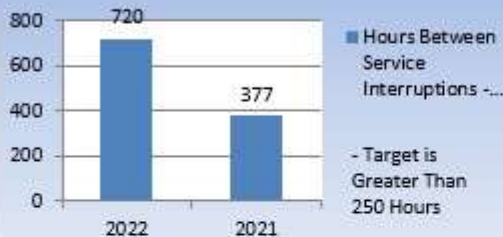


■ Average Weekday
 ■ Average Saturday
 ■ Average Sunday

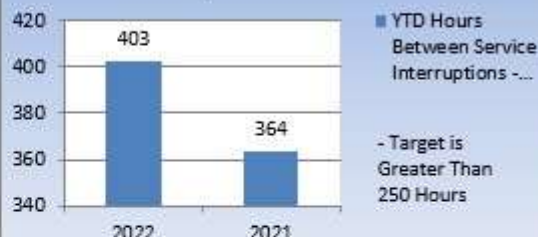
Metro Transit Operations Report June 2022

Current Month	2022	2021	Variance	Year to Date	YTD	YTD	YTD
					2022	2021	Variance
Service				Service			
Service Hours	21611	21869	-1.18%	Service Hours	127244	134990	-5.74%
Service Miles	297897	301323	-1.14%	Service Miles	1753842	2E+06	13.91%
Interruptions				Interruptions			
Interruptions	30	58	-48.28%	Interruptions	316	371	-14.82%
Hours Between Interruptions	720	377	91.05%	Hours Between Interruptions	403	364	10.67%
Miles Between Interruptions	9930	5195	91.14%	Miles Between Interruptions	5550	4150	33.74%
Target Miles	3350	3350		Target Miles	3350	3350	
Road Calls				Road Calls			
Road Calls	39	33	18.18%	Road Calls	235	239	-1.67%
Miles Between Road Calls	7638	9131	-16.35%	Miles Between Road Calls	7463	6442	15.85%
Paratransit				Paratransit			
Total Van Trips	7065	5626	25.58%	Total Van Trips	35285	32121	9.85%
Passenger Hours	3846	3260	17.98%	Passenger Hours	19878	18715	6.21%
Trips per Hour	1.84	1.73	6.44%	Trips per Hour	1.78	1.72	3.42%
Passenger Miles	46902	36757	27.60%	Passenger Miles	230176	207356	11.01%
Trips per Mile	0.1506	0.1531	-1.59%	Trips per Mile	0.1533	0.1549	-1.04%
Taxi Trips	0	0	0.00%	Taxi Trips	0	0	0.00%
Total Trips - Van & Taxi	7065	5626	25.58%	Total Trips - Van & Taxi	35285	32121	9.85%

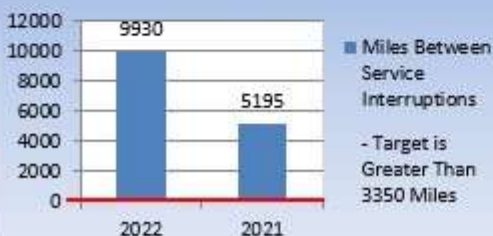
Hours Between Service Interruptions - June 2022 & 2022



YTD Hours Between Service Interruptions - 2022 & 2021



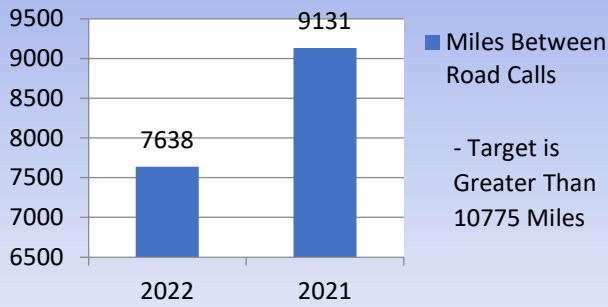
Miles Between Service Interruptions - June 2022 & 2021



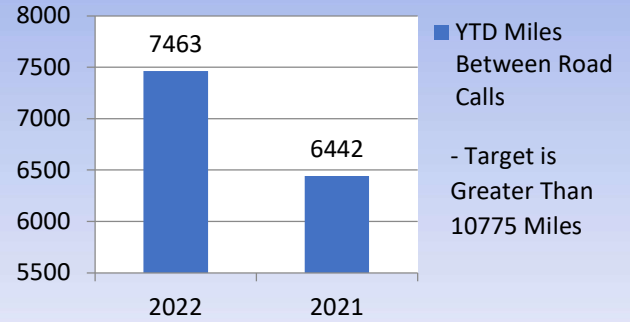
YTD Miles Between Service Interruptions - 2022 & 2021



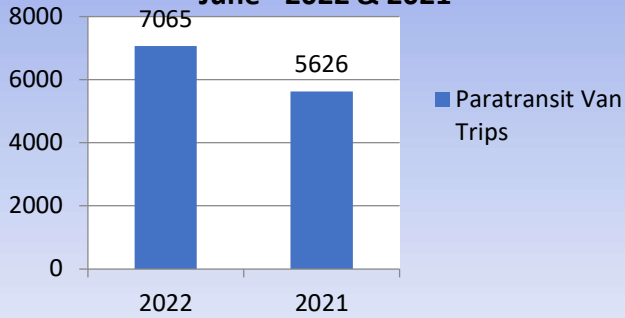
**Miles Between Road Calls
June - 2022 & 2021**



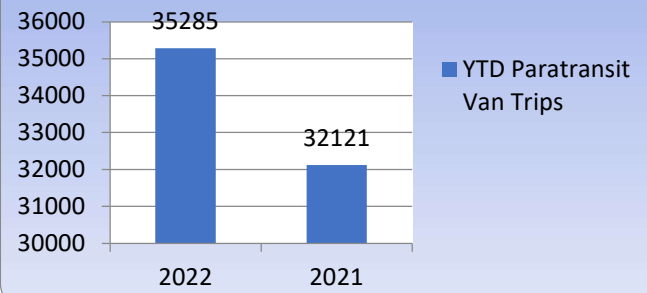
**YTD Miles Between Road Calls
- 2022 & 2021**



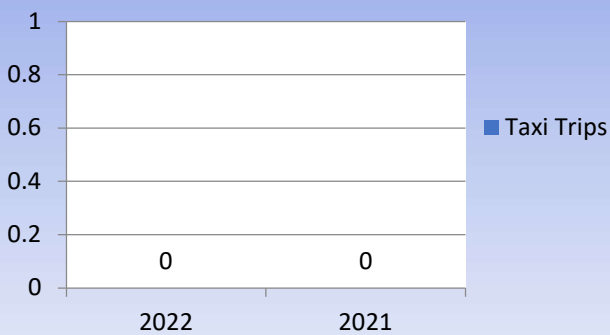
**Paratransit Van Trips
June - 2022 & 2021**



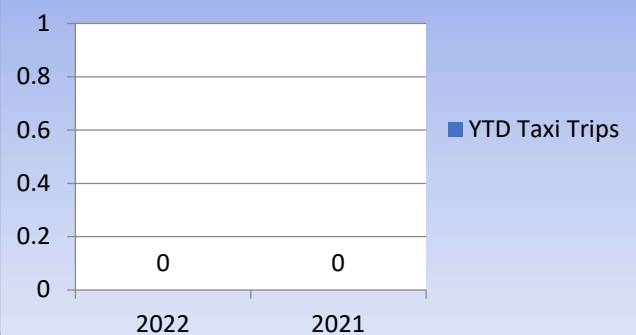
YTD Paratransit Van Trips - 2022 & 2021



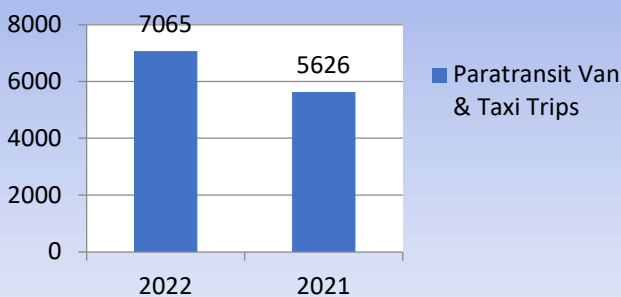
Taxi Trips June - 2022 & 2021



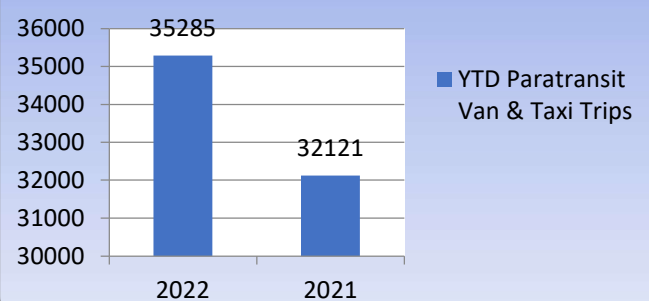
YTD Taxi Trips - 2022 & 2021



**Paratransit Van & Taxi Trips June -
2022 & 2021**



**YTD Paratransit Van & Taxi Trips - 2022
& 2021**



Service Interruptions Detail

	Jun-21	Jun-22		2021	2022	
Type	2021	2022	Difference	YTD	YTD	Difference
Accident	4	2	-2	16	8	-8
Unsanitary Bus	2	0	-2	5	3	-2
Delayed Out Operator	38	8	-30	117	192	75
Bus Operator Family Emergency	0	0	0	2	2	0
Drunk on Bus - Police Called	2	0	-2	2	0	-2
Passenger Emergency	0	1	1	3	0	-3
Weather	0	0	0	7	0	-7
Mechanical	12	17	5	126	73	-53
Unknown	0	0	0	2	0	-2
Vandalism on Bus	0	0	0	0	0	0
Heavy Traffic	0	0	0	2	0	-2
No Bus Available	0	2	2	61	8	-53
Total	58	30	-28	343	286	-57

Mechanical Reasons	Jun-21	Jun-22		2021	2022	
Air Conditioner	1	0	-1	0	3	-3
Air pressure went down	0	0	0	7	11	-4
Brake Problem	0	1	1	5	6	-1
Broken Belt	0	0	0	0	0	0
Bus Body Problem	0	1	1	2	3	-1
Bus shut down	3	4	1	36	61	-25
Delayed by Train	0	0	0	1	1	0
Door Problem	0	0	0	5	6	-1
Electrical Problem	1	1	0	6	12	-6
Farebox	0	0	0	4	4	0
Leaking Fluid	0	1	1	14	19	-5
Leaking fuel	0	0	0	1	1	0
Lift malfunction	0	0	0	1	3	-2
Light problem	0	0	0	3	6	-3
Low water	0	0	0	0	3	-3
Mirror Broke	0	0	0	4	7	-3
No power	1	0	-1	5	16	-11
Power Steering Problem	0	0	0	1	4	-3
Oil Pressure	0	0	0	1	1	0
Overheated	2	3	1	2	12	-10
Radiator Leak	0	0	0	1	1	0
Seat Problem	0	0	0	0	0	0
Starting problem	0	0	0	0	5	-5
Suspension problem	0	2	2	2	8	-6
Tire problem	2	0	-2	9	16	-7
Transmission malfunction	1	0	-1	3	8	-5
Unknown Mechanical	1	4	3	13	28	-15
Total	12	17	5	126	245	119

Service Interruptions



Hours Between Interruptions



Miles Between Interruptions



Roadcalls

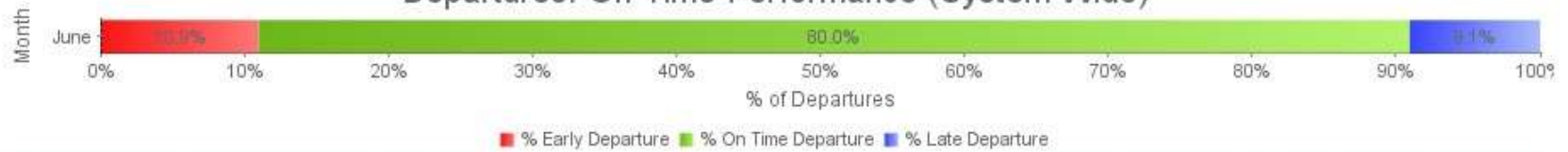


Miles Between Roadcalls



Date Range Between Last Calendar Month And Route (Optional) In List (11, 13, 14, 15, 18, 24, 26, 3, 30, 35, 36, 4, 5, 55, 8) And Is Last Stop in Trip? Equal to 0 And Last Record Equal to 1

Departures: On-Time Performance (System Wide)



Month	Start Date	End Date	Early Departs	% Early Departure	On Time Departs	% On Time Departure	Late Departs	% Late Departure	Total
June	6/1/22	6/30/22	15,697	10.9%	115,110	80.0%	13,053	9.1%	143,860

Custom: Last Months ROUTE On-Time Performance Departures: Chart, Table (No EOL TP)

June 2022

Registered Customer Service Concerns by Category

Total Calls	12399
Bus	7455
MOBY	4944

Calls by Category

	Total	Positive	Neutral	Negative	Percentage
Driver	100	3	18	79	41.32%
General	31	1	24	6	12.80%
Lost and Found	46	0	40	6	19.01%
Office Staff	4	0	0	4	1.65%
Other	21	0	4	17	8.67%
OTP	1	0	1	0	0.41%
Routing	18	0	9	9	7.43%
Ticket	16	0	8	8	6.61%
Vehicle	5	0	1	4	2.06%
Total	242	4	105	133	100.00%
Percentage	100%	1.65%	43.38%	54.95%	